

05.28.2026

Subject: Addendum #1 to Invitation for Bid (IFB) # IFB FTB-2627-00076, Event ID 0000039282

Dear Bidders:

This Addendum #1 for the above-referenced IFB has been initiated to identify modifications made to *IFB FTB-2627-00076 Genesys Software Subscriptions and Application Support Services*. All changes included in this addendum supersede any previous language mentioned in Event ID 0000039282 to its entirety.

PLEASE REVIEW ALL CHANGES IN THIS ADDENDUM CAREFULLY BEFORE PREPARING AND SUBMITTING A PROPOSAL.

NOTE: New and changed text appears as track changes in the IFB.

Change No.	Document	Page No.	Section Reference/Attachment	Change
1	IFB FTB-2627-00076	2 of 50	KEY ACTION DATES table	Modified Key Action Dates in KEY ACTION DATE table

Please be sure to substitute/replace the IFB FTB-2627-00076 package (including all embedded documents and attachments) with the revised **IFB FTB-2627-00076.1** (Addendum #1) package (including all embedded documents and attachments).

All other terms and conditions of IFB FTB-2627-00076 shall remain the same.

If you have any questions, please contact me via email at TaNita.Guereca@ftb.ca.gov or by telephone at (916) 845-7199.

Sincerely,

TaNita Guereca

FTB Procurement Official