

Q&A for Paging System

Event: 10848269

Event ID: 0000039507

Q1. What is the anticipated number of CDCR staff and incarcerated individuals expected to attend the four (4) on-site training sessions?

A1. If we are to issue 100 watches, we will need to have at least 100 incarcerated individuals trained and around 60 CDCR staff at a minimum.

Q2. Could you please confirm whether Line Items 6 and 7 are intended for pricing additional pager watches and transmitters (along with their required warranties) should CDCR choose to purchase extra units under the Optional Amendment, with the total cost of such optional purchases limited to ten (10) percent of the initial contract value? Should we enter the unit price for one (1) pager watch and one (1) transmitter for these line items.

A2. CDCR is providing itself with the opportunity to amend this potential contract for up to an additional 10% of initial contract value.

Pricing shall be consistent with the original Scope of Services, Terms and Conditions, and at the rates listed in the Line-Item Cost Worksheet (LICW).

An addendum to the LICW will be made available to reflect the removal of Line 7 and changes made to Line 6 which will read,

6	1	EA	OPTIONAL AMENDMENT (10% OF CONTRACT TOTAL)
			(Do Not Include in TOTAL)

Q3. Given the term of 07/01/2026-06/30/2027 and the requirement to provide all devices within 45 days of receiving the Purchase Order, do you intend to order all 100 pager watches and 32 transmitters at once? If not, what is your anticipated ordering frequency and estimated quantity per order so we can ensure availability?

A3. Yes, we intend to complete this as one order (100 pager watches and 32 transmitters.)

Q4. Could you please provide the bid tabulation for these items if they have been previously purchased by the department?

A4. The Department has not purchased these before.

Q5. How many physical locations will the system be installed at?

A5. 32 housing units at one prison/institution (SATF).

Q6. How many pager watches are required at each location?

A6. All pager watches are going to one prison, and they will be distributed based on an internal evaluation process. The delivery will go to SATF's warehouse, who will work with the institution's ADA Coordinator for distribution of the devices.

Q7. How many calling points (call buttons/stations) are needed at each location?

A7. EMAILED CONTACT FOR FURTHER CLARIFICATION. AS OF THIS DRAFT, A RESPONSE HAS NOT BEEN RECEIVED. ONCE PROVIDED, AND ADDENDUM WILL BE CREATED TO ANSWER THIS QUESTION.

Q8. Please review the options below and let us know which transmitter best suits your needs:

Option A: Multiple Standalone Transmitters – best if you need separate calling points across different locations or zones to page your staff.

Option B: PTX Network Transmitter – Perfect for a single, connected location. This plugs directly into your local network and allows your team to send pages from unlimited calling points using existing computers, tablets, and mobile devices. It also unlocks advanced features like staff grouping, automated reminders, and detailed performance reporting.

A8. Option A.

Q9. Is this RFQ for just this facility [Substance Abuse Treatment Facility in Corcoran, CA]?

A9. Yes.

Q10. May I ask how you determined it will need 37 transmitters?

A10. There are 32 housing units at this prison. Each housing unit needs to have the ability to send messages to the incarcerated population in their housing unit. To confirm, we are only requesting 32 transmitters, not 37.

Q11. Will you need to reach the IP's when they are in their housing units only?

A11. Yes, and additionally, the recreational yard directly outside the housing unit.

Q11a. If so, how many housing units are there, how close are they to each other, and approximately what size are the buildings?

A11a. SATF has four types of Housing units: 270 Dorm, 270 Cell, 180 Cell, and Cross-Tops.

A 270 Dorm unit is an open-air unit with a handful of pockets along the walls that house the IPs.

It is approximately 171' x 115' (20,000 sqFt), with about 250' between the centers of the individual units.

A 270 Cell unit is an open-air unit with cells that line the walls. It is approximately 145' x 130' (19,000 sqFt), with about 230' between the centers of the individual units.

A 180 Cell unit split into three sections with a rebar concrete dividing wall between each section. These units are built in pairs with a dining facility in between the two individual units. One unit is approximately 192' x 95' (18,000 sqFt), with about 185' between the centers of the next building set.

A Cross-Top unit is split into four distinct sections separated with glass and rebar concrete.

Each of these sections is built off of a central hub that contains staff. Each section is approximately 84' x 60' (5,000 sqFt) and the central hub is approximately 65' x 65' (4,000sqFt). the center of these units is about 400' apart.

Facility A & B are the same, each containing three 270 Dorm units

Facility C contains eight 180 Cell units

Facility D & E are the same, each containing five 270 Cell units.
Facility F & G are the same, each containing three Cross-Top units.

Q12. Will you need to reach them anywhere on campus?

A12. No

Q12a. If so, how many buildings and how large is the campus?

A12a. N/A

Q13. Would you like the quote to reflect a charging unit per Watch Pager to keep in the cells or 1 charging unit per 6 Watch Pagers that would be centrally located?

A13. Refer to the SOW. We need individual charging units, where the charging unit charges one watch.

I do want to mention that [VENDOR] does have a pager, the [ALT PRODCUT LINE] where there is an individual charging unit that the IP's can keep in their cells. This is not a Watch Pager; it does have a holster with a clip on it that the pager would sit in.

Q14. Would you like a quote for both the Watch Pager and the [VENDOR PAGER PRODUCT]?

A14. Refer to SOW. We are requesting a watch format.