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June 3, 2026

Subject: RFQ/P 2026-02 City of Hinesville Public works and Utilities Operations and Maintenance - Addendum No. 2

Dear Sir/Madam:

The subject Addendum is being issued to answer questions received from prospective bidders for RFQ/P 2026-02, by the May 20, 2026 due date.

RFQP/Tour

1. The RFQ/P indicates that we have to offer a proposal/cost for public works and a proposal/cost for transit. The RFQ/P indicates the public works project has an initial project term of 1 year plus a 1 year option and the transit project has an initial project term of 2 years plus five one year options. A: will this be two distinct contracts one for public works and one for transit with two distinct project terms or B: will this be one combined contract of public works and transit with one distinct project term as maybe provided in an addendum? This question is also asked because the RFQ/P states on page 6, bullet 4.9 provide a narrative describing the pros and cons of having one company performing all the services versus multiple companies performing services. **Two contracts.**
2. Both the public works and the transit RFQ/P indicate a scope for vehicle maintenance. To be clear, the scope of work does not include body shop repair work scratches, dents, collisions and glass—window or windshield repair. Is that correct? **Correct**
3. In the tour, it was stated that the selected firm would provide as needed temporary help to assist citizen groups with setup and takedown and cleanup of events at the public parks/recreation areas. RFQ/P bullet 4.6 “How your company can provide additional and temporary resources (personnel and equipment) in time of need.” A: Is this a labor only scope of work assisting the citizen group with their event equipment? Or B: does this include providing temporary labor and event equipment--pavilions, tents, chairs, tables, barricades, etc. and if so C: does the City of Hinesville possess such pavilions, tents, chairs, tables, barricades, etc.? D: What is the level of scope for us to provide temporary equipment and

“Home for a Day or a Lifetime”

specific pricing? **A. Labor only scope as City owns and/or rents necessary equipment for events.**

4. During the tour and stated in the RFQ/P on page 7 final bullet "All personnel...shall be and remain under this agreement....these employees become employees of the Company with at least the same or equivalent salary and benefits as they had with the current contractor." Please provide the current 99 employee salaries and a detail of the employee benefits to those 99 employees. **A breakdown was provided in the RFQ/P**

II. Transition & Personnel Management

1. **Benefits Parity:** The RFQ/P requires transferring staff to receive "at least the same or equivalent salary and benefits". Can the City provide a detailed "Summary of Benefits" for the current contractor's employees (including 401k match, health premiums, and PTO accrual) to ensure Veolia's cost model is truly equivalent? **Available on the current contractor's website.**
2. **Accrual Recognition:** "Do the 99 employees have the same vacation allocation? If the number of days off vary per employee, please provide details for scheduling purposes." **The current contractor has their own vacation policy, we assume each contractor will as well.**
3. **Current Vacancies:** Of the 99 full-time positions listed, are any currently vacant? If so, are these positions fully funded and expected to be filled immediately upon transition? **All positions are full funded.**

III. Sanitation & Solid Waste Operations

1. **Customer Breakdown:** Can the City provide a breakdown of residential vs. commercial customers, specifically quantifying the "limited number of households outside of the city limits" currently served? **No houses for sanitation served outside city limits.**
2. **Route Performance:** Does the City maintain data on "missed pick-ups" or frequent service complaint zones that Veolia should target for optimization? **Question falls outside of the scope of the RFQ/P.**
3. **Yard Waste Processing:** Grinding and disposal of yard waste is required. Is there existing throughput or capacity issues with the current City-owned grinding site or equipment? **Grinding and screening is handled by a vendor.**
4. **Polycart Management:** The budget allocates \$108,576 for over 1,800 new carts. What is the City's current annual loss/breakage rate, and is the inventory currently managed via digital tracking (RFID) or manual logs? **Information does not impact bids.**
5. **Holiday Surge:** The sanitation department works Monday–Friday including holidays. What is the City's expectation for managing disposal volume surges immediately following major holidays? **The City's expectation is that the disposal volume surge is managed by the vendor so there is no impact to customers.**

IV. Transit Fleet & Facility Maintenance

1. **Asset Inventory:** How many total bus stop shelters, benches, and signs are currently in the system, and how many new "installations" are forecasted for the next 24 months? **19 Shelters- 107 Bus stop signs**

2. **ASE Sign-off:** The City requires an ASE Master Technician to review and sign off on all work. Does the City require this Master Tech to be on-site during all operational hours (6 AM – 7 PM), or is periodic daily sign-off sufficient? **All Transit vehicle repairs require oversight and signoff by ASCE Certified Master Technician. Therefore, the Master Tech will need to be available to be onsite for all Transit Fleet repairs/inspections, including those that may occur outside regular business hours.**
3. **Solar Maintenance:** For shelters with solar lighting, what is the average age of the units, and are there specific "high-vandalism" areas requiring more frequent graffiti or panel repair? **We haven't had any areas with frequent vandalism or more frequent graffiti or panel repair.**
4. **Cleaner Specifications:** Are there specific "non-toxic, biodegradable" cleaners currently approved by the City to meet local environmental requirements for structure washing? **No, if its plant based and biodegradable it's acceptable.**
5. **Improvement Areas for Transit & Fleet Maintenance:** What improvement priorities would the City like to see in this scope of work? **Bus cleaning, particularly inside detailing. More effective cleaning of the shelters, particularly the glass.**

V. Administrative & Performance Modeling

1. **Fleet Software:** Since the City does not own the current fleet maintenance software, does the City have specific data-integration requirements for the new system Veolia will provide? **The current system is Hyperweb PSD. If possible, we need to transfer the data from the current system to the new system.**
2. **Grant Success:** The contractor must assist in finding and applying for grants. What is the City's historical success rate with CDBG or LMIG funding, and are there specific transit or public works projects currently awaiting approval? **Hinesville is a CDBG entitlement community and has had success with LMIG funding.**
1. **3. CAPEX Thresholds:** The City is responsible for capital expenditures and repairs. What is the internal "emergency repair" dollar threshold where Veolia can act without prior Council approval to ensure service continuity? **All repairs over \$2,500.00 must have approval from the Transit Director.**
3. **Reporting Workflow:** Does the City require time-stamped monthly photos of every bus shelter? **Yes, a checklist is also provided and must be completed monthly.**

VI. Streets & Drainage

1. **Flood Mitigation:** Does the City have a list of priority "hot spots" for the 83 miles of ditch maintenance and 5,289 storm structures to prevent localized flooding during coastal rain events? **Yes**
2. **Sweeping Debris:** Where is the final disposal site for street sweeping debris, and are there any existing environmental compliance issues at that site? **The screening and grinding yard at JV Rd. No existing environmental compliance issues.**

3. **Event Labor:** What is the average annual labor hour requirement for "City specified occasions," such as downtown parades and Christmas decoration setup? **This is not currently tracked.**

VII. Water Transmission, Treatment and Distribution

Wells - 5 Ground Water Wells

1. Can we obtain a copy of the source water assessments for each well? **Question falls outside of the scope of the RFQ/P.**
2. Can we have copies of the Wellhead protection program? **Question falls outside of the scope of the RFQ/P.**
3. A hydrogeologic model should have been completed as a part of the Wellhead Protection plan; can we have a copy? **Question falls outside of the scope of the RFQ/P.**
4. In regards to well servicing, are these maintenance and performance tests completed on a regular basis? **Yes**
5. Can we have copies of all well service test records for the past two years? **Question falls outside of the scope of the RFQ/P.** Specifically,
 - a. Drawdowns
 - b. Static levels
 - c. Recharge (Recovery) Rates
6. Can copies of the following Well Service and Maintenance be provided for the last two years: **Question falls outside of the scope of the RFQ/P.**
 - a. AMP draw tests
 - b. Pull pumps - Inspect for wear
 - c. Inspect casings and wellhead at surface
 - d. Video wells and inspect casings and screens
 - e. Inspect any check valve for proper operation
 - f. Are gauges or gauge port connections available on the well pumps: How often are readings taken, recorded and are they tracked?
 - g. Determine if specific capacity has dropped below 85%

Treatment

1. What chemicals are used in the production of water and what are the feed rates and lbs/day used? **Chlorine**

Distribution

1. In regards to piping, can you provide a breakdown of materials of construction? **Sewer Lateral Piping Materials of Construction Breakdown (817-PVC) (79- Polyethylene) (4,236-Unknown)**
Sewer Main Piping Materials of Construction Breakdown (88-RCP) (5,316-PVC) (74-LF) (3-Iron) (6-DIP) (139-Clay) (2,254 Unknown)
Water Lateral Piping Materials of Construction Breakdown (75-SVC) (1-Steel) (PVC-510) (79-Polyethylene) (148-PE) (384-HDPE) (1-G) (1-Copper) (8,590-Unknown)

Water Main Piping Materials of Construction Breakdown (6-SVC) (4,924-PVC) (1-Polyethylene) (13-HDPE) (1-Galv. Line) (1-Duck Line) (5-DIP) (22-BFP) (1,384-Unknown)

NPRW Lateral Piping Materials of Construction Breakdown (76-SVC) (47-PVC) (5-Polyethylene) (197-HDPE) (2,625-Unknown)

NPRW Main Piping Materials of Construction Breakdown (151-PVC) (1,000-Unknown)

2. Can you provide the number of dead end lines / is there a flushing program for dead end lines? **(42 Water-Main Lines) (175 Water-Lateral Lines)**
3. Is there a hydrant maintenance program? **Question falls outside of the scope of the RFQ/P.**
4. Is there a hydrant numbering and identification (NFPA codes) system? **YES. Maintained in GIS system.**
5. How often are hydrants flushed? **Question falls outside of the scope of the RFQ/P. Performed by HFD.**
6. Do you have a maintenance, replacement, numbering, exercise program for valves?
7. Are there AMRs and touch reads for meters? a. Is there a replacement program?
8. Is there a testing program? **No, Yes, Yes.**
9. What is the number and frequency of valve testing for both commercial and residential? **Question falls outside of the scope of the RFQ/P.**
10. What is the number of commercial meters in the system by size? **Question falls outside of the scope of the RFQ/P.**
11. What type of meters are used for commercial properties? How often are they tested for accuracy? **Question falls outside of the scope of the RFQ/P.**
12. Where does city responsibility end (at tap, at pit etc...)? **Meter**
13. How often are maintenance, cleaning, sampling, painting, inspections services completed for the towers? **Question falls outside of the scope of the RFQ/P.**
14. In regards to the pump stations, are there water booster stations in the distribution system? **YES.** What style pumps, horsepower, and controls (pressure, elevation etc...)? **Question falls outside of the scope of the RFQ/P.**
15. Is there chemical addition for corrosion control? Provide the dosing, lbs/day. **NO**
16. Are there disinfection booster stations in the system? Provide dosing, lbs/day. **NO**
17. What is the reporting frequency and testing frequency for the Cross Connection Control Program? **Question falls outside of the scope of the RFQ/P. Handled by the City's Code Enforcement.**
18. What are the leak detection methods and programs? **Question falls outside of the scope of the RFQ/P.**
19. What is the number of leaks per year in the distribution system? **Question falls outside of the scope of the RFQ/P.**
20. What are the typical methods for leak repairs (repair clamps / couplings, line replacement, etc)? **Question falls outside of the scope of the RFQ/P.**
21. What type of system leak surveys have been done? **Question falls outside of the scope of the RFQ/P.**

22. What criteria is the water loss based on (sales, production or estimated)? **Question falls outside of the scope of the RFQ/P.**
23. In regards to repairs and replacement of residential service leaks - please provide the number per year, method of repair, service line material, and fittings. **Question falls outside of the scope of the RFQ/P.**
24. Are all water assets in the GIS system? **YES**
25. Please provide the lead and copper results for the last two (2) years. **Question falls outside of the scope of the RFQ/P.**
26. Please describe the abatement program for any lead service lines. **Question falls outside of the scope of the RFQ/P.**
27. Please provide the results for the past two (2) required test periods for TTHM / HAA5 disinfection byproducts. **Question falls outside of the scope of the RFQ/P.**
28. Please provide the results for the last two (2) years or past two (2) test periods for standard monitoring framework (IOCs, VOCs, SOCs, Bacteria Testing, etc). **Question falls outside of the scope of the RFQ/P.**
29. In regards to purchased water, either provider or customers (private systems), do you provide water to any private systems? **No**

Planned Expansion - Within 5 Years

1. Please describe any engineering projects, capital or upgrades on wells. **Question falls outside of the scope of the RFQ/P.**
2. Please describe any engineering projects, capital or upgrades on distribution. **Question falls outside of the scope of the RFQ/P.**

Wastewater - WWTP and WRF as applicable

1. What chemicals are onsite at each facility? **Caustic, Alum**
2. What are the volumes of chemicals stored on site? SDS? Dosing? lbs/day used? **Question falls outside of the scope of the RFQ/P.**

Collection system

1. What % are separated? **100%**
2. Are there any combined sewers (storm and sanitary)? **NO**
3. What are the materials of construction for the piping? **PVC, Clay, and Concrete**
4. What is the number of manholes, numbered, GIS locations? **(4,305) - Manhole**
5. What is the number of clean-outs that are non-private? **(2) -Non-Private Cleanouts**
6. What is the number of dead ends / dead end flushing? **(1351) - Blowoff Valves, (42) Blowoff Valves on Water-Main Lines, (175) Blowoff Valves Water-Lateral Lines**
7. What is the number of catch basins connected (combined / separate)? **NONE**

Collection System Maintenance

1. How many miles are required for sewer cleaning per year? **Question falls outside of the scope of the RFQ/P.**

2. What is the number of feet required for sewer televising/inspection per year? **Question falls outside of the scope of the RFQ/P.**
3. Is there a program in place for sewer lining? If so, please describe the parameters of the program. **Question falls outside of the scope of the RFQ/P.**
4. Is there any sewer separation necessary or required in the system? **NO**
5. What is the sewer repair/replacement program and description of parameters? **None that should impact bidder.**
6. In regards to sewer monitoring, is there flow monitoring, smart covers, etc? Describe the program. **No.**
7. In regards to SR Rat or other technology, what is used? If so, can you provide the documents for review? **No**
8. In regards to manhole inspection, can you provide documentation for review? **Question falls outside of the scope of the RFQ/P.**
9. Is there a manhole lining program? Can you provide documentation for review? **Question falls outside of the scope of the RFQ/P.**
10. Please describe the manhole repair/replacement program and the number per year. **20-30 per year**

Sewer Programs and Associated

1. Please provide copies of the CMOM program. **Question falls outside of the scope of the RFQ/P.**
2. Please provide copies of the I & I studies and projects program. **Question falls outside of the scope of the RFQ/P.**

Laboratory / Sampling

1. In regards to regulatory - NPDES permit and required testing, do you report through the EPA Central Data Exchange? Yes or No. **Yes**
2. Please provide records of process control testing from the past 3 to 6 months. **Question falls outside of the scope of the RFQ/P.**
3. Please provide copies of special sampling testing. **Influent TKN**
4. Please provide copies of your Standard Operating Procedures (SOPs). **Question falls outside of the scope of the RFQ/P.**
5. Please provide a copy of your laboratory QA/QC Manual. **Question falls outside of the scope of the RFQ/P.**
6. What system is used as your Software Management System? **Bidders will be responsible for providing their own software.**
7. Please provide copies of third party calibrations. **Question falls outside of the scope of the RFQ/P.**
8. Please provide copies of monthly and third party flow calibrations. **Question falls outside of the scope of the RFQ/P.**

Maintenance Management

1. What CMMS system is being used? **HiperWeb. Bidder will be responsible for providing their own software.**

2. What GIS system is being used - ARCGIS? **YES**
3. Is system mapping accurate and reflected in the GIS system? **Most system mapping is accurate and reflected in the GIS system.**
4. Can a list of city assets/equipment be provided? **Question falls outside of the scope of the RFQ/P.**
5. Please provide copies of the asset registry from the CMMS system for all operational entities. **Question falls outside of the scope of the RFQ/P.**
6. Please provide the number of PMs per month for the last two (2) years. **Question falls outside of the scope of the RFQ/P.**
7. Please provide the number of corrective work orders per month for the last two (2) years. **Question falls outside of the scope of the RFQ/P.**
8. Please provide the number of predictive maintenance work orders per month, quarterly, and annually. **Question falls outside of the scope of the RFQ/P.**

Solids Handling

1. In regards to the Belt Filter Presses at both the WWTP and WRF, please provide the following information: **Question falls outside of the scope of the RFQ/P.**
 - a. Polymer usage (lbs/day, lbs/month)
 - b. Amount hauled from each facility (12 months)
 - c. Percent Solids
 - d. Disposal Method **Landfilled**

WRF Distribution (per Paul, COLLECTION)

1. What is the pipe material/construction? **PVC**
2. Please provide the numbers of commercial and residential metered customers. **Question falls outside of the scope of the RFQ/P.**
3. Please provide the number of leaks and/or repairs in the last year. **Question falls outside of the scope of the RFQ/P.**
4. Please provide the testing records for the past two (2) years. **Question falls outside of the scope of the RFQ/P.**

Lift Station and Utility Maintenance

1. Please provide a list of all pumps stations, along with pumps and horsepower **Not necessary for bid.**
2. Please provide the age of individual lift stations and scheduled upgrades for any of lift stations. **Not necessary for bid.**
3. If there are any future upgrades, what is the timeline for the upgrades? **196 Lift Station**
4. Are lift stations monitored through SCADA, telemetry, Cell based, or other methods? **Cell based**
5. How do lift stations alarm and call out in emergencies? **Contractor receives alert**
6. Are all stations completely operational? **Yes, with the exception of 196 that is under construction**
7. Are there spare pumps? **Yes**
8. What controls are in each station (starters, soft starts, VFDs, etc.)? **Yes**

9. Is there generator backup? Automatic transfer? Manual transfer? **Yes**
10. Are the generators/ATS's integrated into SCADA?
11. In regards to the Generator Maintenance Program, is it in-house or performed by a contractor? **Both**
12. How often are lift stations visited? How often are they inspected? **Weekly**
13. Is there a wet well cleaning program? **Yes**
14. Are the level sensors integrated to SCADA, floats, transducers, ultrasonics or bubblers? **Yes**
15. Are there odor control units at any of the stations? **No**
16. Are there flow meters at any of the stations? **No**

Stormwater Management

1. Is Hinesville an MS4 community? **Yes**
2. Please provide a copy of the MS4 Program or stormwater program documentation. **Provided via Dropbox**

References

1. Within the References section, the City asks us to include the project manager from the proposing company in charge of the project. Can you clarify whether you are asking the name of the proposing company's employee who is the Project Manager at each project? Or if the City is asking for the client reference for each project? **We are asking for the client reference project manager.**

NOTE: Additional documentation will be provided to eligible bidders via emailed dropbox link.

Sincerely,

Temperance West
Assistant City Manager