

Exhibit 23- Call Log Information

IVR

IVR Calls

IVR Calls Handled

Average Call Time (MM:SS)

IVR Transfers

Containment Rate %

Exit IVR Normal

Exit IVR Hang-up

NJFSSC

Incoming Calls

Call Answered

PIN Calls Answered

Calls Abandoned

Calls Transferred to Administrative Office of the Courts (AOC)

Calls Transferred to DFD Office of Child Support

Average Time to Abandon (MM:SS)

Abandonment Rate

Average Time to Answer (MM:SS)

Average Talk Time (MM:SS)

Average Handle Time (MM:SS)

Max Hold Time (MM:SS)

Number of Active Customer Service Representative

PIN Management

Permanent PIN

Temporary PIN

Awaiting PIN Notice