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March 31, 2026

Jennifer Hills-Miller  
Office Services  
Illinois Attorney General  
500 South Second Street  
Springfield, IL 62701

Delivered via email to: Jennifer.HillsMiller@ilag.gov

**Re: Sole Source Justification for Tobacco Database Maintenance and Licensing**

Dear Jennifer Hills-Miller,

CertiVault LLC is the sole provider of the CertiVault Tobacco Enforcement Database currently utilized by the Office of the Attorney General for management of tobacco manufacturer compliance, MSA directory services, escrow tracking, and related regulatory functions.

The CertiVault system is a proprietary platform developed and maintained exclusively by CertiVault LLC. The software, data structures, compliance workflows, and system architecture are unique and not available through any other vendor.

To the best of our knowledge, there are no alternative providers that offer an equivalent system specifically designed for MSA tobacco certification, directory management, and enforcement support with integration into existing State processes.

CertiVault LLC has specialized expertise in MSA compliance systems, including personnel with direct experience in state tobacco enforcement and regulatory operations.

Replacement of the CertiVault system would require significant transition time, cost, retraining, and potential disruption to ongoing compliance and enforcement activities.

Please contact me if any additional information is needed.

Sincerely,

Patrick Broxterman  
CertiVault LLC  
patrick.broxterman@certivault.com