Combined Synopsis/Solicitation

This is a combined synopsis/solicitation for commercial products or commercial services prepared in accordance with part 12. This announcement constitutes the only solicitation. Offers are being requested and a separate written solicitation will not be issued.

Solicitation number IHS1524688 is issued as a request for quotation (RFQ), for one time purchase of a 3 year subscription for a Call Detail Recording system.

This acquisition is a set-aside for small business concerns. This solicitation incorporates provisions and clauses by reference. The full text of provisions and clauses may be accessed electronically at www.acquisition.gov.

The product service code (PSC) for this acquisition is **5805** and the North American Industry Classification System (NAICS) code is **513210** with a size standard of **500 or fewer** employees.

This RFQ contains TWENTY (20) Line Items:

CLIN	ITEM	QUANTITY	UOM	UNIT PRICE	TOTAL PRICE
01	Call Detail Records Base Install - Call Analytics (1K Units) Base 1k units for CDR Reporting Dashboards - 3 Year Subscription (OKC NSSC OEHE)	1	EA		
02	Call Detail Records Add On Unit Licenses - CUCM Call Analytics (1K Units) Add-On 2 250 units for CDR Reporting Dashboards - 3 Year Subscription (OKC NSSC OEHE)	1	EA		
03	Call Detail Records Base Install - Call Analytics 8(1K Units) Base 1k units for CDR Reporting Dashboards - 3 Year Subscription (ANA)	1	EA		
04	Call Detail Records Add On Unit Licenses - CUCM Call Analytics (1K Units) Add-On 2 250 units for CDR Reporting Dashboards - 3 Year Subscription (ANA)	1	EA		
05	Call Detail Records Base Install - Call Analytics (1K Units) Base 1k units for CDR Reporting Dashboards - 3 Year Subscription (CAR)	1	EA		
06	Call Detail Records Add On Unit Licenses - CUCM Call Analytics (1K Units) Add-On 2 250 units for	1	EA		

	CDR Reporting Dashboards - 3 Year Subscription (CAR)				
07	Call Detail Records Add On Unit Licenses - CUCM Call Analytics (1K Units) Add-On 2 250 units for CDR Reporting Dashboards - 3 Year Subscription(CNT)	1	EA		
08	Call Detail Records Base Install - Call Analytics (1K Units) Base 1k units for CDR Reporting Dashboards - 3 Year Subscription (CNT)	1	EA		
09	Call Detail Records Add On Unit Licenses - CUCM Call Analytics (1K Units) Add-On 2 250 units for CDR Reporting Dashboards - 3 Year Subscription (ELR)	1	EA		
10	Call Detail Records Base Install - Call Analytics (1K Units) Base 1k units for CDR Reporting Dashboards - 3 Year Subscription (ELR)	1	EA		
11	Call Detail Records Add On Unit Licenses-CUCM Call Analytics 91K Units) Add-On 2 250 units for CDR Reporting Dashboards- 3 Year Subscription (HAS)	1	EA		
12	Call Detail Records Base Install - Call Analytics (1K Units) Base 1k units for CDR Reporting Dashboards - 3 Year Subscription (HAS)	1	EA		
13	Call Detail Records Add On Unit Licenses - CUCM Call Analytics (1K Units) Add-On 2 250 units for CDR Reporting Dashboards - 3 Year Subscription (LAW)	1	EA		
14	Call Detail Records Base Install - Call Analytics (1K Units) Base 1k units for CDR Reporting Dashboards - 3 Year Subscription (LAW)	1	EA		
15	Call Detail Records Add On Unit Licenses - CUCM Call Analytics (1K Units) Add-On 2 250 units for CDR Reporting Dashboards - 3 Year Subscription (PWN)	1	EA		

16	Call Detail Records Base Install - Call Analytics (1K Units) Base 1k units for CDR Reporting Dashboards - 3 Year Subscription (PWN)	1	EA		
17	Call Detail Records Add On Unit Licenses - CUCM Call Analytics (1K Units) Add-On 2 250 units for CDR Reporting Dashboards - 3 Year Subscription (WAT)	1	EA		
18	Call Detail Records Add On Unit Licenses - CUCM Call Analytics (1K Units) Add-On 2 250 units for CDR Reporting Dashboards - 3 Year Subscription (WAT)	1	EA		
19	Call Detail Records Base Install - Call Analytics (1K Units) Base 1k units for CDR Reporting Dashboards - 3 Year Subscription (WEW)	1	EA		
20	Call Detail Records Add On Unit Licenses - CUCM Call Analytics (1K Units) Add-On 2 250 units for CDR Reporting Dashboards - 3 Year Subscription (WEW)	1	EA		
TOTAL ALL LINE ITEMS					

PERIOD OF PERFORMANCE: August 01, 2026 through 3 years after award of purchase order.

LOCATIONS: Oklahoma City, Clinton, Anadarko, Wewoka, Watonga, Pawnee, Carnegie, Lawton, Haskell, El Reno, and possibly other neighboring areas within Oklahoma state. Area Office location is: 701 Market Place, Oklahoma City, OK 73114

Vendor Requirements: SEE ATTACHED STATEMENT OF WORK

Submit Quotes no later than: 07/01/2026 05:00p.m. CDT to **the Following Point of Contact: Laura Kasten, Contract Specialist, via Email: laura.kasten@ihs.gov.**

Evaluation: FAR 52.212-2 Evaluation -- Commercial Products and Commercial Services. (Deviation Date)
(a) Evaluation factors. The Government will award a contract resulting from this solicitation to the responsible Offeror whose offer conforming to the solicitation will be most advantageous to the Government, price and other factors considered. The following factors will be used to evaluate offers:

This offer must be able to accommodate multiple locations within Oklahoma City, Oklahoma. This offer will be chosen based on the LOWEST PRICE TECHNICALLY ACCEPTABLE.

(b) Options (if applicable). The Government will evaluate offers for award purposes by adding the total price for all options to the total price for the basic requirement. The Government may determine that an offer is unacceptable if the option prices are significantly unbalanced. The evaluation of options does not obligate the Government to exercise the option(s).

(c) Notice of award. A written notice of award or acceptance of an offer furnished to the successful Offeror within the time for acceptance specified in the offer, shall result in a binding contract without further action by either party. Before the offer's specified expiration time, the Government may accept an offer (or part of an offer), whether or not there are negotiations after its receipt, unless a written notice of withdrawal is received before award.

The Government contemplates award of a firm fixed contract resulting from this solicitation pursuant to the terms and conditions below. Terms and conditions other than those stated will not be accepted. The above pricing is all inclusive.

VENDORS SHALL SUBMIT THE FOLLOWING:

AUGUST 1, 2026 THROUGH 3 YEARS PAST AWARD DATE OF PURCHASE ORDER. ADDITIONAL DOCUMENTS NEEDED IN ORDER TO DETERMINE ABILITY TO MEET THE TECHNICAL REQUIREMENTS

PROVISIONS: The following FAR and HHSAR provisions apply to this solicitation:
HHSAR 352.239-71, Security Requirements for Information Technology Resources (Feb 2024 Deviation)
HHSAR 352.239-79, Information and Communication Technology Accessibility (Feb 2024 Deviation)
Department of Health and Human Services Acquisition Regulations (HHSAR) Clauses
HHSAR 352.203-70, Anti-Lobbying. (Dec 2015)
HHSAR 352.208-70, Printing and Duplication. (Dec 2015)

CLAUSES: The Following FAR and HHSAR Clauses Apply to This Solicitation:

FAR 52.252-2 - Clauses Incorporated by Reference (Feb 1998)
FAR 52.222-90, Addressing DEI Discrimination by Federal Contractors
FAR 52.212-4, Contract Terms and Conditions—Commercial Products and Commercial Services (Deviation Date)
FAR 52.203-6, Restrictions on Subcontractor Sales to the Government (Jun 2020) Alternate I (Nov 2021)
FAR 52.203-13, Contractor Code of Business Ethics and Conduct (Nov 2021)
FAR 52.203-16, Preventing Personal Conflicts of Interest (Jun 2020)
FAR 52.203-17, Contractor Employee Whistleblower Rights (Nov 2023)
FAR 52.204-24 Representation Regarding Certain Telecommunications and Video Surveillance Services or Equipment –
FAR 52.204-26 Covered Telecommunications Equipment or Services – Representation – Applies to IT equipment/service compliance.
FAR 52.209-6, Protecting the Government's Interest When Subcontracting with Contractors Debarred, Suspended, Proposed for Debarment, Or Voluntarily Excluded (Deviation Date)
FAR 52.209-9, Updates of Publicly Available Information Regarding Responsibility Matters (Deviation Date)

FAR 52.209-10, Prohibition on Contracting with Inverted Domestic Corporations (Deviation Date)
FAR 52.219-28 Post award Small Business Program Representation (Deviation Date)
(End of clause)
FAR 52.222-19, Child Labor-Cooperation with Authorities and Remedies (Deviation Date)
FAR 52.222-50, Combating Trafficking in Persons (Deviation Date)
FAR 52.222-51, Exemption from Application of the Service Contract Labor Standards to Contracts for Maintenance, Calibration, Or Repair of Certain Equipment-Requirements (Deviation Date)
FAR 52.222-53, Exemption from Application of the Service Contract Labor Standards to Contracts for Certain Services-Requirements (Deviation Date)
FAR 52.222-54, Employment Eligibility Verification (Deviation Date)
FAR 52.223-23, Sustainable Products and Services (Deviation Date)
FAR 52.224-1 Privacy Act Notification (Apr 1984)
FAR 52.224-2 Privacy Act (Apr 1984)
FAR 52.225-1, Buy American-Supplies (Deviation Date)
FAR 52.228-5, Insurance-Work on A Government Installation (Jan 1997)
FAR 52.232-33 Payment by Electronic Funds Transfer— System for Award Management (Oct 2018)
FAR 52.233-3 Protest After Award (Deviation Date)
FAR 52.233-4 - Applicable Law for Breach of Contract Claim (Deviation Date)
FAR 52.237-2, Protection of Government Buildings, Equipment, and Vegetation (Apr 1984)
FAR 52.240-91, Security Prohibitions and Exclusions (Deviation Date)
FAR 52.240-93, Basic Safeguarding of Covered Contractor Information Systems (Deviation Date)
FAR 52.242-5, Payments to Small Business Subcontractors (Jan 2017)
FAR 52.242-13, Bankruptcy (July 1995)
FAR 52.244-6, Subcontracts for Commercial Products and Commercial Services (Deviation Date)

"System updates may lag policy updates. The System for Award Management (SAM) may continue to require entities to complete representations based on provisions that are not included in this solicitation. Contracting officers will rely on representations from offers based on provisions in the solicitation. Entities are not required to, nor are they able to, update their entity registration to remove these representations in SAM."

Miscellaneous:
NO FAX QUOTATIONS
ELECTRONIC SUBMISSIONS – SUBMISSION VIA EMAIL IS THE ONLY ACCEPTABLE ELECTRONIC SUBMISSION. (laura.kasten@ihs.gov)

All contractors must be registered in the System for Award Management database located at https://www.sam.gov when submitting an offer or quotation. Please submit the following information with each quote: Vendor Name, Cage Code, UEI, Tax Identification Number, Prompt Payment Terms, Delivery Time, GSA Contract Number (if applicable), Date quote expires, warranty, total price for each line item, total quote price, and technical

documentation insufficient detail to determine technical acceptability. Failure to provide sufficient technical details may result in rejection of your quote.