

KENOSHA COUNTY
RFP #2615 ADDENDUM ONE DATED 6/18/2026
Kenosha Joint Services Information Technology Services

Clarifications:

Some questions were submitted regarding hours needed for regular day to day services and additional hours for after hours calls and project type work such as setting up replacement servers, onboarding new laptops, major upgrades, or other special project work. Currently all services outlined in the scope are provided as part of the duties of the four FTE positions outlined in Section L of the Statement of Work. Current Contractor staff are allowed to flex time if after hours calls occur when possible and plan project type work to avoid the need for excessive overtime or additional hours. Please assume for proposal purposes that four FTE positions as outlined in the RFP documents will be what is required to meet the scope needs and complete your cost proposal with that assumption.

Questions and Answers:

Q1. Who is the incumbent provider currently delivering IT services for Kenosha Joint Services?

A. Comsys Inc.

Q2. Can the agency provide a list of the current version numbers for the Tyler Public Safety Software suite and Tyler ERP Pro 10?

A. Joint Services currently utilizes the following Tyler Public Software:

- 1. Law Enforcement Records Management System (LERMS) MSP version 2025.1**
- 2. Corrections MSP version 2025.1**
- 3. Enterprise Computer Aided Dispatch (CAD) 2025.1**
- 4. Law Enforcement and Fire Mobile 2025.1**
- 5. Tyler ERP Pro 10 2025.1.58.1**
- 6. Crew Force 2026.1**
- 7. Shield Force 2026.1**

- Q3. Regarding the on-site requirement: Does the 1.0 FTE IT Manager need to be on-site 100% of the time, or is a hybrid model acceptable?
- A. A hybrid is acceptable, however, attending on-site meetings is required. We do require on-site personnel for troubleshooting and help desk issues. We do not currently have a set amount of time for on-site work, however, this is something that we can set with the selected vendor.**
- Q4. What is the approximate percentage of onsite work needed? Will Kenosha County accept remote only services?
- A. There is a significant amount of work on-site required, remote only services are not acceptable.**
- Q5. Are there specific certifications (e.g., Tyler Technologies Certified Professional) required for the designated System Administrator?
- A. No specific certifications are required, however, Microsoft 365 Administrator certifications are preferred.**
- Q6. Does the agency currently utilize a specific IT Service Management (ITSM) tool, or is the contractor expected to provide the electronic ticketing system?
- A. SolarWinds (provided)**
- Q7. What is the current average monthly ticket volume across the five priority levels?
- A. See attached IT Support Totals Spreadsheet showing breakdown of number of tickets and time in work hours.**
- Q8. Will the selected contractor be responsible for the cost of software licenses for the cyber security and helpdesk tools, or will KJS procure these?
- A. KJS will be financially responsible for these costs.**
- Q9. Is there a preferred format or template for the Annual Assessment Report due by April 30th?
- A. Yes, using our ERP systems asset-tracking module.**
- Q10. What are the specific Linux distributions currently in use within the server environment?
- A. Free BSD, Ubuntu, Red Hat Enterprise, Centos**

- Q11. Does the 60-minute on-site response time for Priority 1 RFS apply 24/7, including holidays?
- A. Yes**
- Q12. Is there a historical budget or 'not-to-exceed' value available for this three-year contract period?
- A. 2026 – \$536,560**
B. 2025 – \$511,009
C. 2024 – \$486,675
- Q13. Will Kenosha Joint Services accept NCTRCA MBE certification to satisfy any minority participation goals?
- A. Kenosha Joint Services does not have any minority participation goals or requirements.**
- Q14. We saw that Kenosha County is accepting mail submission for proposals, will the county accept an email submission instead?
- A. No, email submissions are not acceptable.**
- Q15. How many awards are anticipated out of this bid?
- A. If an award is made, it will be to a single vendor. Kenosha Joint Services reserves the right to reject any and all proposals.**
- Q16. Are there incumbents working on the tasks specified in this RFP?
- A. Yes.**
- Q17. What is the total budget that has been allotted for this project?
- A. There is not a specific budget set for 2027 or future years. Our 2026 budget year was set at \$536,560.**
- Q18. Can you publish the pre bid conference minutes/attendee list/ Q & A and any other important information on the conference which will be helpful for non attendees of the pre bid?
- A. There are no minutes or information provided at the pre-proposal meeting other than a review of the RFP documents. All questions provided before the deadline are answered as part of this addendum. We have attached the pre-proposal sign in sheet to this addendum.**

Q19. When is the award anticipated?

A. Anticipated for August 2026

Q20. Does the county provide computer systems /required software for contractors to work with under the provision of this RFP or would that be the bidder's responsibility?

A. The contractor may use the computer systems / software that procured by KJS as part of this RFP for any Joint Services related projects.

Q21. Is there any mandatory requirement that the bidders need to be aware of, about the IT contractors selected to work on County projects, such as Visa/GC/US Citizenship etc?

A. Joint Services does not have any special requirements, all regular federal and state law requirements apply.

Q22. Would all the IT professionals need to work on-site in Kenosha ? Do you allow Hybrid/remote work modes?

A. After-hours support is remote unless on-site response is required. The awarded vendor will be required to provide on-site personnel for troubleshooting and help desk issues during normal business hours, on-site work on hardware, networking, and attending required meetings as outlined in Section O of the Statement of Work. Hybrid/remote work is allowed as long as all of the requirements of the Statement of Work are met.

Q23. Please provide the current inventory counts for all in-scope Joint Services equipment, including workstations/laptops, servers/VMs, network devices, firewalls, wireless access points, printers, scanners, and other supported peripherals.

A. See attachment

Q24. Please provide a summary of after-hours support activity for the past 12–24 months, including the number of after-hours incidents, approximate after-hours labor hours, and how many were Priority 1 or Priority 2 events.

A. See attachments for available support ticket information regarding tickets opened by hour of day and day of week. Please note that Joint Services does not currently track the vendors after-hours labor hours.

Q25. For major infrastructure projects such as server refreshes, virtualization upgrades, major application migrations, or other capital projects where Joint Services purchases the hardware/software, should contractor labor be included in the fixed annual proposal cost, or should those projects be quoted separately when approved?

A. Contractor labor for major infrastructure, application migrations, and other capital projects are currently incorporated within the hours provided by the four FTE positions outlined in Section L of the Statement of Work. We do not anticipate any additional labor will be required.

Q26. Please confirm which tools/platforms are currently owned or procured by Joint Services and made available to the contractor, including ticketing, RMM/remote access, endpoint security, cybersecurity monitoring, backup/recovery, MFA, documentation, and reporting tools. Please also clarify whether any such tool licensing should be included in the contractor's annual cost.

A. All tools/platforms listed are currently owned and procured by Joint Services. The contractor should not include any tool licensing in their annual cost.

Q27. Please confirm the expected minimum onsite staffing coverage during normal business hours. Is the expected model one IT Manager and three technical support resources physically onsite during normal business hours, with after-hours support handled remotely unless onsite response is required?

A. The awarded vendor will be required to supply on-site personnel for troubleshooting and help desk issues during normal business hours, on-site work on hardware, networks, and attending required meetings as outlined in Section O of the Statement of Work. Hybrid/remote work is allowed as long as all of the requirements of the Statement of Work are met. After-hours support is remote unless on-site response is required.

Q28. Please clarify the contractor's support responsibility for Tyler and other public safety software used by the Sheriff's Office, Police Department, Fire Department, and related agencies. Specifically, is the contractor responsible for first-level troubleshooting, liaison/vendor coordination, and Joint Services-hosted infrastructure/application support, while endpoint/network support for those outside agencies remains with County, City, Police, or Fire IT teams?

A. Yes, the contractor is responsible for first-level troubleshooting, liaison/vendor coordination, and Joint Services-hosted infrastructure/application support. The endpoint/network support for those outside agencies remains with those other agencies and their own IT support.

Q29. Please provide a summary of ticket volume for the past 12–24 months, broken down by category and priority level if available, including tickets opened/closed, Priority 1/2/3/4/5 counts, and approximate monthly average.

A. See attachments with available ticket information for tickets opened by hour of day and day of week.

Q30. Is this RFP awarded all or nothing? Can this RFP be awarded to multiple vendors, or are you looking to award this entire RFP to only one vendor?

A. If an award is made, it will be to a single vendor. Kenosha Joint Services reserves the right to reject any and all proposals.

Q31. Can I get a full inventory list? Including the manufacturer and model, OS information, what it's run on, SW and version, etc. Just all the inventory information that you can disclose.

A. See attachment

Q32. Can you provide more information on the Tyler Technologies piece of the RFP? Especially regarding the Tyler Public Safety Software Suite?

A. Joint Services currently utilizes the following Tyler Public Software:

- 1. Law Enforcement Records Management System (LERMS) MSP version 2025.1**
- 2. Corrections MSP version 2025.1**
- 3. Enterprise Computer Aided Dispatch (CAD) 2025.1**
- 4. Law Enforcement and Fire Mobile 2025.1**
- 5. Tyler ERP Pro 2025.1.58.1**
- 6. Crew Force 2026.1**
- 7. Shield Force 2026.1**

Q33. Is hands-on experience with Tyler Technologies Public Safety software specifically required, or will equivalent experience administering enterprise public-safety and core government systems for county and municipal clients be considered responsive?

A. Hands on experience with the Tyler Technologies Public Safety Software is preferred, however, equivalent experience in administering enterprise public-safety software systems will be considered responsive.

Q34. Is there an incumbent provider currently delivering these services, and is the incumbent eligible to re-compete?

A. Yes, the current provider is Comsys Inc and they are eligible to provide a response to this RFP.

Q35. Can you share the estimated annual budget or the value of the current support arrangement for this scope?

A. For the current budget year of 2026, the total contract cost is \$536,560.

Q36. Are the stated evaluation criteria weighted, and if so, can the weights be shared?

A. Yes, the RFP evaluation criteria weights are outlined in Section 17.4 of the RFP Documents and are as follows:

EVALUATION CRITERIA	MAXIMUM POINT VALUES
Cost	30
Company Profile	10
Staff Qualifications	25
Proposal Solutions	35
TOTAL	100

Q37. Can Kenosha Joint Services provide the annual budget allocated for this contract and/or the estimated budget range for the initial three-year term and renewal periods?

A. The 2027 budget year allocation has not yet been set. The previous three year budget amounts are:

**2026 – \$536,560
2025 – \$511,009
2024 – \$486,675**

Q38. Who is the current incumbent provider for these services, and how long has the incumbent been providing support to Kenosha Joint Services?

A. The current provider is Comsys Inc. They have provided IT services to Kenosha Joint Services since 1988.

Q39. What has been the annual spend for IT managed services over the past three contract years, including any out-of-scope project work, hardware procurement support, cybersecurity services, and after-hours support?

A. The cost for the vendor contract over the past three years, inclusive of support for procurement, cybersecurity, and after-hours support:

2026 – \$536,560

2025 – \$511,009

2024 – \$486,675

Q40. Is this solicitation being issued due to contract expiration, organizational growth, service dissatisfaction, strategic modernization efforts, or other business reasons?

A. The current contract is expiring. The RFP is being conducted to provide open competition for these services.

Q41. What are the primary operational, technical, service delivery, staffing, cybersecurity, or vendor-management challenges Kenosha Joint Services is seeking to address through this procurement?

A. Our primary requirements are listed in the RFP, we do not have any additional items to add through this addendum.

Q42. What issues or deficiencies were experienced under previous contracts that Kenosha Joint Services would like the selected contractor to avoid or improve upon?

A. The services we currently receive meet our needs and we do not have any additional requirements to add through this addendum.

Q43. How many personnel currently support the environment (on-site and remote), and what roles are presently assigned to support Kenosha Joint Services and member agencies?

A. Currently the vendor supplies five personnel who meet the Statement of Work in the RFP. Historically, the vendor has met their contract requirements with four personnel.

Q44. Will the incumbent vendor be required to participate in a formal knowledge transfer and transition period with the awarded contractor?

A. This will be worked out with the current vendor should a different vendor be selected.

Q45. The RFP requires one full-time IT Manager/Application Analyst and additional staffing totaling at least three FTEs. Should proposers assume all four FTEs are expected to be physically on-site during business hours, or is a hybrid staffing model acceptable?

A. The awarded vendor will be required to supply on-site personnel for troubleshooting and help desk issues during normal business hours, on-site work on hardware, network, and attending required meetings as outlined in Section O of the Statement of Work. Hybrid/remote work is allowed as long as all of the requirements of the Statement of Work are met. After-hours support is remote unless on-site response is required.

Q46. Can Kenosha Joint Services provide historical statistics for after-hours support requests, including the number of Priority 1 and Priority 2 incidents during the past 24 months?

A. See attachments regarding statistics for tickets opened by hour of day and day of week.

Q47. Can Kenosha Joint Services provide a current inventory of:

- Physical servers
- Virtual servers
- Workstations
- Laptops
- Mobile devices
- Printers
- Network devices
- Firewalls
- Storage systems
- Cloud-hosted resources

A. See attachment for asset listings.

Regarding cloud-hosted resources, Joint Services currently uses the following cloud based platforms:

- Proofpoint
- CloudFlare
- Namecheap
- WebEx
- KnowBe4
- Office 365
- PowerDMS

- NeoGov
- PowerREADY

Q48. How many total users, including member agency personnel, require support across:

- Kenosha Joint Services - 83
- Sheriff's Office – approximately 394
- Police Department – approximately 211
- Fire Department (City of Kenosha Fire Department) – approximately 156
- County Fire Departments (Currently provide support to 9 Fire Departments in Kenosha County) We do not have a current count for each fire department in Kenosha County

A. The approximate total number of users are listed above for the agencies we have information, however, the awarded vendor will only provide full-time IT support to the Kenosha Joint Services staff.

As far as the other member agencies, the awarded vendor will provide troubleshooting support, through the Joint Services helpdesk, for the Tyler Technologies Public Safety Software Systems used by those agencies. Those helpdesk requests come in through the chain of command within each of those member agencies limiting the interaction between the vendor and the member agencies.

Q49. What percentage of the environment currently resides on premises versus cloud platforms, and are there planned cloud migration initiatives during the contract term?

A. I don't have an exact percentage, however, the vast majority of our environment resides on premise. Please refer to question 47 for additional information on cloud-based platforms.

During the contract term there will likely be additional cloud migration, however, Joint Services will need to work with the vendor and member agencies to determine what software will transition to cloud based services during that timeframe.

Q50. Can Kenosha Joint Services provide a high-level network architecture diagram showing major locations, WAN connections, internet providers, security zones, and connections to member agencies?

A. See attached diagrams. Joint Services currently uses internet provided through Kenosha County Information Technologies via WiscNet and Midwest Fiber.

- Q51. Please provide details regarding:
- Tyler Public Safety modules currently deployed
 - Database platforms utilized
 - Current version levels
 - Planned upgrades during the contract term
 - Existing Tyler support agreements

- A. For current Tyler Public Safety modules and versions please refer to Question 2. Typically, version upgrades on all Tyler Public Safety Software programs are conducted on an annual basis. Several times a year patches may need to be installed.**

Other software is dependent on agreements and Joint Services needs to upgrade systems, however, there will be many upgrades during the term of this agreement.

Joint Services systems currently use MS SQL Server 2019, Maria DB, MySQL, and SQL Lite.

Regarding existing Tyler Technologies Support agreements, our current contract Standard Software Maintenance Agreement is marked as confidential. In general, the company provides telephone support 8am to 8pm Monday through Friday and emergency phone and on-line support seven days a week for the critical systems such as Computer Aided Dispatch or Law Enforcement Records. Additional information will be available to the awarded vendor during contract discussions.

- Q52. The RFP identifies numerous interfaces between public safety systems and external applications. Can Kenosha Joint Services provide a complete interface inventory, integration architecture, and indicate which interfaces currently require significant support effort?

- A. Please refer to Section G of the Statement of Work for an interface inventory list. Each interface requires some level of support.**

The receipting interfaces currently require the highest level of support. Those interfaces as well as the system designed to access our legacy databases require local programming using COBOL, PHP, MySQL, and Python.

Many of the interfaces only require minimal support. Please refer to the attachment of support hours which indicates how many hours of support for interfaces.

Q53. Which systems are fully supported by third-party vendors versus expected to be administered directly by the awarded contractor?

A. The contractor will provide first level troubleshooting for all third-party vendors and act as the liaison with the third-party vendors for support.

Q54. Can Kenosha Joint Services provide details regarding:

- Security tools currently deployed
- SIEM solutions
- Endpoint protection platforms
- Vulnerability management tools
- MFA solutions
- Security awareness platforms

A. Joint Services uses the following security platforms:

- **Manage Engine**
- **MS Authenticator**
- **Rapid Identity**
- **Proofpoint**
- **Fortinet**
- **Nessus**
- **Zabbix**
- **KnowBe4**

Q55. Can Kenosha Joint Services provide a summary of significant cybersecurity incidents, ransomware events, or major outages experienced within the last three years?

A. Over the past three years Joint Services has not had any significant incidents involving cybersecurity issues. Our major, unexpected outages have primarily involved software related issues involving Tyler Technologies Public Safety Software as follows:

- a. **2023 – 2 Incidents with less than 20 minute outage each**
- b. **2024 – 4 incidents of less than 20 minutes outage each**
- c. **2025 – 2 incidents of less than 20 minutes outage each**

In 2025 there was one network outage that resulted in some disruptions over a period of four hours. This outage involved third party vendors and IT departments.

Q56. Please provide the last 12 months of help desk metrics, including:

- Total tickets opened
- Tickets by priority level
- Average response time
- Average resolution time
- First call resolution rates

A. For past 12 months June 1 – May 31, there were 2,003 tickets opened. Refer to the attachments that include available data regarding tickets opened.

Please note that current data does not break down tickets by priority level. However, during the past 12 months, there were three (3) priority 1 events, (17) priority 2 events, and everything else was logged as a priority 3. Average response time is 2 minutes. We do not currently have resolution times or rates.

Q57. Will financial penalties, service credits, performance incentives, or other contractual remedies be associated with failure to achieve required response times and availability targets?

A. This will be discussed with the selected vendor.

Q58. What major technology initiatives, infrastructure refreshes, software implementations, cybersecurity projects, or public safety modernization efforts are anticipated during the initial contract term?

A. The most significant project will be a refresh of our server infrastructure. This project is currently in development, in conjunction with our member agencies. Determinations will be made regarding replacing hardware or transitioning some platforms to cloud based solutions.

Q59. Can Kenosha Joint Services provide its anticipated IT capital expenditure roadmap for the next three to five years?

A. See Attached Capital Expenditure Plan

Q60. Will the awarded contractor be expected to directly procure hardware/software on behalf of Kenosha Joint Services, or only provide recommendations and vendor management support?

A. The awarded contractor provides recommendations and vendor management support, such as negotiating with third party vendors, or working as part of a Joint Services management negotiating team on large scale projects. The contractor will submit purchase orders through Joint Services ERP system and Kenosha Joint Services pays for all procurements.

Q61. Are there any anticipated agency consolidations, expansions, facility additions, new public safety systems, or significant staffing changes that may materially affect service demand during the contract period?

A. Nothing that we are currently aware of.

Attachments:

Pre-Proposal Sign In Sheet

Software Support Statistics

Tickets opened by Hour of Day

Tickets opened by Day of Week

Asset Listing

Capital Expenditure Plan – Attached as a separate Excel file

End Addendum 1

RFP 2615 Kenosha Joint Services Information Technologies Services

Pre-Bid Conference Sign-In Sheet

Date: 6/3/2026 @ 11:00 AM

Print Attendee Name	Company Name & Address	Email Address	Telephone Number
Brian DeKind	DeKind Computer Consultants 2024 IL 176, Crystal Lake, IL	bdekind@dekind.com	847 838 5200
Jeremy Cummins	DeKind Computer Consultants 2024 IL Rte 176, Crystal Lake, IL	Jeremy@dekind.com	817 838 5200
Kathy McAuliffe	Comsys, Inc. 4600 Cloverdale Dr. 53403 Racine, WI	Kathy.mcauliffe@comsysinc.org	262-880-3740
Barbara Rios	WIN Technology 3315 N 124th Brookfield, WI 53005	barbara.rios@wintechnology.com	262-402-6160
Tom Fredrick	//	Tom.Fredrick@wintechnology.com	262-
Kouakou Kouakou	W5073 Cordo, Plymouth PATYATECH	Kouakou@Pama.com	9203096133
Ryan Coley	Comsys Inc	Ryan.Coley@Comsysinc.org	208 643 6899

Kenosha Joint Services IT Support
Breakdown of Services
Total by Month 2026

Category	January		February		March		April		May		June		July		August		September		October		November		December		Totals				
	# of Tickets	Work Time in Hours	# of Tickets	Work Time in Hours	# of Tickets	Work Time in Hours	# of Tickets	Work Time in Hours	# of Tickets	Work Time in Hours	# of Tickets	Work Time in Hours	# of Tickets	Work Time in Hours	# of Tickets	Work Time in Hours	# of Tickets	Work Time in Hours	# of Tickets	Work Time in Hours	# of Tickets	Work Time in Hours	# of Tickets	Work Time in Hours	# of Tickets	Work Time in Hours	Percent of Total Time		
Administrative Tasks	22	112	17	89.75	22	114.5	12	205.75	7	188	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	80	710	17.9%	
General	0	0	0	0	1	32	1	124	1	151.25	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	3	307.25	7.8%	
Budget	21	96	15	66.75	20	60.5	11	81.75	6	36.75	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	73	341.75	8.6%	
Inventory	0	0	1	6	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	6	0.2%	
Procurement	1	16	1	17	1	22	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	3	55	1.4%	
Application Support	96	159.75	90	83.75	96	107.5	99	76.5	81	99.75	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	462	527.25	13.3%	
Other Software Applications	39	21.75	36	37.75	52	32.25	53	44.5	50	42	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	230	178.25	4.5%	
2FA	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.0%	
Alchemy	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.0%	
Email	31	18.5	29	26.25	42	13.25	39	33.25	42	25	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	183	116.25	2.9%	
General	3	1.75	4	9.25	2	1.25	6	2.25	10	6.5	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	25	21	0.5%	
Security Review	28	16.75	25	17	40	12	33	31	32	18.5	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	158	95.25	2.4%
Livescan	0	0	2	2.75	2	2.75	3	1.75	3	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	10	9.25	0.2%	
Mideo	1	0.5	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0.5	0.0%	
NetMotion	2	0.75	0	0	1	0.75	3	1.5	1	0.5	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	7	3.5	0.1%	
Other	4	1.75	2	0.5	3	1.5	6	3.75	3	14	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	18	21.5	0.5%	
ProofPoint	0	0	0	0	0	0	1	0.25	1	0.5	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	0.75	0.0%	
RTA	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.0%	
Solarwinds	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.0%	
ERP Pro	1	0.25	3	8.25	4	14	1	4	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	9	26.5	0.7%	
New World Applications	57	138	54	46	44	75.25	46	32	31	57.75	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	232	349	8.8%	
Computer Aided Dispatch	10	60.25	8	7.25	7	9	10	13.75	5	18.25	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	40	108.5	2.7%
Corrections	1	0.5	3	1.25	1	0.25	1	0.75	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	7	3.75	0.1%	
General	7	6.25	8	8	3	1.75	6	4	7	10.25	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	31	30.25	0.8%	
Interfaces	6	19.75	4	6.75	6	35	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	16	61.5	1.6%	
Law Enforcement Records	17	18	22	14.75	18	16	26	9	10	18.75	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	93	76.5	1.9%
Mobile	14	5.5	7	7.5	8	13	3	4.5	8	9.5	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	40	40	1.0%	
Upgrade	2	5.5	2	0.5	1	0.25	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	5	6.25	0.2%	
Desktop Support	22	80.5	31	97.75	37	92.5	23	60.75	33	80.5	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	146	412	10.4%	
Build and Configuration	2	36.25	1	18	2	26.25	1	5	1	10	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	7	95.5	2.4%	
General	14	36.5	20	62.75	20	53	17	52.5	21	58.5	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	92	263.25	6.6%
Network	0	0	0	0	2	1.25	0	0	1	0.5	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	3	1.75	0.0%	
Operating System	0	0	1	7.25	2	1	0.75	3	2.75	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	7	11.75	0.3%	
Printers & Peripherals	6	7.75	9	9.75	11	11	4	2.5	7	8.75	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	37	39.75	1.0%	
Development	2	134	5	149.25	2	133	3	154	2	92	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	14	662.25	16.7%	
Legacy Data Search Engine	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.0%	
Other Development	2	134	5	149.25	2	133	3	154	2	92	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	14	662.25	16.7%	
Legacy Software Systems	3	1.25	1	4	2	7	1	1	1	9	4.5	0	0	0	0	0	0	0	0	0	0	0	0	0	0	16	17.75	0.4%	
CISCO	2	1	0	0	2	7	1	1	4	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	9	11	0.3%	
Financials	1	0.25	1	4	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	4.25	0.1%	
Receipting	0	0	0	0	0	0	0	0	5	2.5	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	5	2.5	0.1%	
Network Support	9	8.5	7	8	14	78.25	12	27.5	7	9.25	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	49	131.5	3.3%	
Ongoing System Maintenance	2	303.5	4	289	5	252	2	289	4	289.25	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	17	1422.75	35.9%	
Infrastructure Maintenance	2	303.5	4	289	5	252	2	289	4	289.25	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	17	1422.75	35.9%	
Network Maintenance	1	148.5	1	107	1	170	1	160	1	157	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	5	742.5	18.7%	
Server Maintenance	1	155	3	182	4	82	1	129	3	132.25	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	12	680.25	17.2%	
New World Maintenance	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.0%	
User Administration	42	21.25	20	9.75	27	15.25	24	18.5	26	12.5	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	139	77.25	2.0%	
Change	11	5.75	9	4.75	9	5	9	11.5	9	3.75	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	47	30.75	0.8%	
Disable	21	9.25	6	2.5	12	6.25	13	6	9	4	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	61	28	0.7%	
Add	10	6.25	5	2.5	6	4	2	1	8	4.75	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	31	18.5	0.5%	
Total	198	820.75	175	731.25	205	800	176	833	169	775.75	0	0																	

Tickets Opened by Hour of Day

Tickets opened between 6/1/25 12:00 am and 5/31/26 11:59 pm



Tickets

	Open	In Progress	Closed	On Hold	Cancelled	Ongoing	NWS: Open	NWS: Waiting for KJS to Close	NWS: Ref to Dev	NWS: Update Available	Total
12:00 am	0	0	17	0	0	0	0	0	0	0	17
1:00 am	0	1	5	0	0	0	0	0	0	0	6
2:00 am	0	0	4	0	0	0	0	0	0	0	4
3:00 am	0	0	3	0	0	0	0	0	0	0	3
4:00 am	0	0	3	0	1	0	0	0	0	0	4
5:00 am	0	0	6	0	0	0	0	0	0	0	6
6:00 am	0	0	59	0	0	0	0	0	0	0	59
7:00 am	0	0	206	0	2	0	0	0	0	0	208
8:00 am	0	1	215	0	0	0	0	0	1	0	217
9:00 am	0	0	295	0	2	1	0	0	1	0	299
10:00 am	0	0	158	0	1	0	0	0	0	0	159
11:00 am	0	3	156	0	1	0	0	0	0	0	160
12:00 pm	0	0	164	0	1	0	0	0	0	0	165
1:00 pm	0	1	139	0	2	0	0	0	0	0	142
2:00 pm	0	1	140	0	2	1	0	0	2	0	146
3:00 pm	0	2	185	0	2	0	0	0	0	0	189
4:00 pm	0	0	64	0	1	0	0	0	0	0	65
5:00 pm	0	0	25	0	0	0	0	0	0	0	25
6:00 pm	0	0	27	0	0	0	0	0	0	0	27
7:00 pm	0	1	15	0	0	0	0	0	0	0	16
8:00 pm	0	0	21	0	0	0	0	0	0	0	21
9:00 pm	0	0	14	0	0	0	0	0	0	0	14
10:00 pm	0	0	15	0	1	0	0	0	0	0	16
11:00 pm	0	0	34	0	1	0	0	0	0	0	35
Total	0	10	1,970	0	17	2	0	0	4	0	2,003

Tickets Opened By Day of Week

Tickets opened between 6/1/25 12:00 am and 5/31/26 11:59 pm



Tickets

	Open	In Progress	Closed	On Hold	Cancelled	Ongoing	NWS: Open	NWS: Waiting for KJS to Close	NWS: Ref to Dev	NWS: Update Available	Total
Sun	0	0	62	0	0	0	0	0	0	0	62
Mon	0	1	373	0	2	1	0	0	2	0	379
Tues	0	4	423	0	2	0	0	0	2	0	431
Wed	0	2	431	0	2	0	0	0	0	0	435
Thur	0	2	356	0	3	1	0	0	0	0	362
Fri	0	0	290	0	5	0	0	0	0	0	295
Sat	0	1	35	0	3	0	0	0	0	0	39
Total	0	10	1,970	0	17	2	0	0	4	0	2,003

Priority Filter: All except No Action Required

ITEM	OS
Physical Servers	ESXI
Virtual Servers	Windows Ubuntu CentOS FreeBSD OpenSuse RedHat
Workstations	Windows
Laptops	Windows
Virtual Workstations	Windows
Firewalls	Fortinet PFSense
Switches	Junos
Storage - NAS	Synology OS
Storage - Powerstore	PowerStoreOS
Mobile Devices	Samsung Galaxy First Net



Kenosha Joint Services

Acquired Asset Listing Report

Acquired Date: 1/1/2010-6/16/2026

Asset ID	Description
Category: 02 DISPATCH EQUIP - DISPATCH EQUIPMENT	
00465	LOGGING EQUATURE CAPTURE SERVER
00697	Recording Server
00698	Recording Server
JS1831	PRINTER-HP LASER JET PRINTER B/W
Category: 03 RECORDS EQUIP - RECORDS EQUIPMENT	
00409	MICROFILM SCANNER/READER: E-IMAGE DATA SCANPRO 2200 AUTO SCANNING STATION FOR FICHE & 16-35MM/CARTRIDGE ROLLFIL
Category: 07 EVID/ID EQUIP - EVID/ID EQUIPMENT	
00300	LIVESCAN W/PRINTER (FDR AND MARS ARE SHARED UNITS W/KSD
00329	MORPHOIDENT HAND HELD MOBILE IDENTIFICATION (FAST ID)
00379	CYBERLOCK KEY VAULT WITH AUDIT TRAIL 50 PERSON LICENSE, SUPPORT AND MAINTENANCE AND EQUIP.
00447	LIVESCAN PLUS/MUGSHOT SYSTEM
00447-2	LIVESCAN PLUS/MUGSHOT SYSTEM
Category: BAR CODE PRINTER - BAR CODE PRINTER	
00356	PSSP-BAR CODE PRINTER
00656	Barcode Printer-ZEBRA Thermal Transfer Desktop Printer
Category: BAR CODE SCANNER - BAR CODE SCANNER	
00357	PSSP-PORTABLE BAR CODE READER
JS1869	PSSP-STATIONARY BAR CODE READER
MIS8001	Bar Code Scanner
MIS8002	Bar Code Scanner
MIS8005	Bar Code Scanner
MIS8006	Bar Code Scanner
MIS8010	Bar Code Scanner
MIS8011	Bar Code Scanner
MIS8012	Bar Code Scanner
Category: DIGITAL STORAGE - DIGITAL STORAGE	
00308	POWERSHIELD RKMNT, SAS 24-BAY DUAL CONTROLLER
00324	SYNOLOGY RACK STATION NAS SERVER-0 GB
00346	PSSP-PRIMARY SAN DELL COMPELLENT NETWORK STORAGE/SAN01
00347	PSSP-DR SAN DELL COMPELLENT NETWORK STORAGE/SAN01-DR FAILOVER
00353	COMPELLENT STORAGE EXPANSION SAN01-ENC01
00354	COMPELLENT STORAGE EXPANSION SAN01-ENC01-DR
00408	SERVER-ERVER-Synology RackStation - NAS server - 0 GB
00414	SYNOLOGY RackStation
00456	STORAGE DEVICE- POWERSTORE STORAGE DEVICE
00457	STORAGE DEVICE- POWERSTORE STORAGE DEVICE
00461	NAS-SYNOLOGY RACK STATION
00462	NAS-SYNOLOGY RACK STATION
00491	NAS-STORAGE DEVICE
00526	SYNOLOGY FlashStation
00527	SYNOLOGY FlashStation
00549	SYNOLOGY NAS
00615	SYNOLOGY NAS

[00629](#) SYNOLOGY NAS DMZ
[00630](#) SYNOLOGY NAS DMZ
[00695](#) SYNOLOGY NAS

Category: DOCKING STATION - DOCKING STATION

[00547](#) Lenovo Docking Station Francine
[00707](#) Lenovo Docking Station Stephanie
[MIS7201](#) Docking Station

Category: FIREWALL - FIREWALL

[00445](#) FIREWALL-INTERNET TRAFFIC NETWORK SECURITY
[00446](#) FIREWALL-INTERNET TRAFFIC NETWORK SECURITY
[00592](#) Firewall VPNFW1
[00593](#) Firewall ESINETFW
[00594](#) Firewall EIM-A
[00595](#) Firewall-VPNFW1
[00609](#) Firewall-EIMB
[00610](#) Firewall-ESINETFW2
[MIS5005](#) Firewall
[MIS5013](#) PROTECTLI PFSense
[MIS5014](#) PROTECTLI PFSense

Category: LAPTOP - LAPTOP

[00290](#) LAPTOP-DELL LATITUDE
[00376](#) LAPTOP-DELL LATITUDE
[00377](#) LAPTOP-DELL LATITUDE
[00378](#) LAPTOP-DELL LATITUDE
[00381](#) LAPTOP-DELL LATITUDE
[00382](#) LAPTOP-DELL LATITUDE
[00390](#) LAPTOP-DELL LATITUDE
[00395](#) LAPTOP-DELL LATITUDE
[00402](#) LAPTOP-MICROSOFT SURFACE BOOK
[00431](#) LAPTOP-DELL LATITUDE
[00432](#) LAPTOP-DELL LATITUDE
[00464](#) LAPTOP-LAPTOP DELL LATITUDE
[00487](#) LAPTOP-Lenovo ThinkBook
[00492](#) LAPTOP-Lenovo ThinkBook
[00505](#) LAPTOP-LENOVO THINKPAD
[00627](#) LAPTOP-Lenovo ThinkPad
[00654](#) LAPTOP-Dell Latitude
[00683](#) LAPTOP-DELL LATITUDE
[00703](#) LENOVO THINKPAD
[00704](#) LENOVO THINKPAD
[00705](#) LENOVO THINKPAD
[JS1577](#) LAPTOP-DELL LATITUDE
[JS1587](#) LAPTOP-DELL LATITUDE
[JS1595](#) LAPTOP-DELL LATITUDE
[JS1729](#) LAPTOP-DELL LATITUDE
[JS1841](#) LAPTOP-LATITUDE (MOBILE COMMAND USE)
[JS1842](#) LAPTOP-LATITUDE (MOBILE COMMAND USE)

Category: MONITOR - MONITOR

[00533](#) IT DELL MONITOR
[00534](#) IT DELL MONITOR
[00535](#) IT DELL MONITOR
[00536](#) IT DELL MONITOR
[00537](#) IT DELL MONITOR

00538	IT DELL MONITOR
00539	IT DELL MONITOR
00540	IT DELL MONITOR
00541	IT DELL MONITOR
00542	IT DELL MONITOR
00543	IT DELL MONITOR
00544	IT DELL MONITOR
00575	Touchscreen Monitor KNSHBU01
00576	Touchscreen Monitor KNSHBU02
00577	Touchscreen Monitor KNSHBU03
00578	Touchscreen Monitor KNSHBU04
00579	Touchscreen Monitor KNSHBU05
00580	Touchscreen Monitor KNSHBU06
00581	Touchscreen Monitor KNSH01
00582	Touchscreen Monitor KNSH02
00583	Touchscreen Monitor KNSH03
00584	Touchscreen Monitor KNSH04
00585	Touchscreen Monitor KNSH05
00586	Touchscreen Monitor KNSH06
00587	Touchscreen Monitor KNSH07
00588	Touchscreen Monitor KNSH08
00589	Touchscreen Monitor KNSH09
00590	Touchscreen Monitor KNSH10
00591	Touchscreen Monitor KNSH11
00643	Dell 27" Monitor P2725H
00644	Dell 27" Monitor P2725H
00645	Dell 27" Monitor P2725H
00646	Dell 27" Monitor P2725H
00647	Dell 27" Monitor P2725H
00648	Dell 27" Monitor P2725H
00649	Dell 27" Monitor P2725H
00650	Dell 27" Monitor P2725H
00663	DELL 27 MONITOR - P2725H
00664	DELL 27 MONITOR - P2725H
00665	DELL 27 MONITOR - P2725H
00666	DELL 27 MONITOR - P2725H
00667	DELL 27 MONITOR - P2725H
00668	DELL 27 MONITOR - P2725H
00669	DELL 27 MONITOR - P2725H
00670	DELL 27 MONITOR - P2725H
00671	DELL 24 MONITOR - P2425H
00672	DELL 24 MONITOR - P2425H
00673	DELL 24 MONITOR - P2425H
JS1641	MONITOR-21.5" WIDESCREEN (C2 CAD)
JS1642	MONITOR-21.5" WIDESCREEN
JS1645	MONITOR-21.5" WIDESCREEN
JS1708	MONITOR-21.5" ULTRA SHARP WIDE SCREEN MONITOR-CALL STATION 3-LEFT
JS1709	MONITOR-21.5" ULTRA SHARP WIDE SCREEN MONITOR-CALL STATION 3-RIGHT
JS1715	MONITOR-21.5" ULTRA SHARP WIDE SCREEN MONITOR-CALL STATION 6-RIGHT
JS1716	MONITOR-21.5" ULTRA SHARP WIDE SCREEN MONITOR-CALL STATION 7-LEFT
JS1717	MONITOR-21.5" ULTRA SHARP WIDE SCREEN MONITOR-CALL STATION 7-RIGHT
JS1806	MONITOR-22" WIDESCREEN MONITOR
JS1809	MONITOR-22" WIDESCREEN MONITOR

JS1844	MONITOR-DELL 22" ULTRA WIDE MONITOR
JS1845	MONITOR-DELL 22" ULTRA WIDE MONITOR
JS1846	MONITOR-DELL 22" ULTRA WIDE MONITOR
JS1859	MONITOR-DELL ULTRA SHARP 24" MONITOR
JS1860	MONITOR-DELL ULTRA SHARP 24" MONITOR
JS1890	MONITOR-DELL 22" IPS MONITOR
JS1891	MONITOR-DELL 22" IPS MONITOR
JS81843	MONITOR-DELL 22" ULTRA WIDE MONITOR
MIS9000	Monitor
MIS9002	Monitor-Bonus Desk
MIS9003	Monitor-Bonus Desk
MIS9004	Monitor
MIS9005	Monitor-KSD
MIS9006	Monitor-Portal Desk
MIS9007	Monitor-Portal Desk
MIS9010	Monitor-KPD
MIS9011	Monitor-KPD
MIS9012	Monitor
MIS9013	Monitor
MIS9014	Monitor
MIS9015	Monitor
MIS9016	Monitor
MIS9019	Monitor-Time Clock
MIS9020	Monitor
MIS9021	Monitor
MIS9022	Monitor
MIS9023	Monitor
MIS9024	Monitor
MIS9025	Monitor
MIS9026	Monitor
MIS9027	Monitor
MIS9028	Monitor
MIS9029	Monitor
MIS9030	Monitor
MIS9031	Monitor
MIS9032	Monitor-KSD
MIS9033	Monitor
MIS9035	Monitor
MIS9036	Monitor
MIS9037	(Duplicate actual asset is MIS 9060)
MIS9038	Monito
MIS9039	Monitor
MIS9040	Monitor
MIS9041	Monitor
MIS9042	Monitor
MIS9043	Monitor
MIS9044	Monitor
MIS9045	Monitor
MIS9046	Monitor
MIS9047	Monitor
MIS9048	Monitor
MIS9049	Monitor
MIS9050	Monitor

MIS9051	Monitor
MIS9052	Monitor
MIS9053	Monitor
MIS9059	Monitor
MIS9060	Monitor
MIS9061	Monitor
MIS9062	Monitor
MIS9063	Monitor
MIS9064	Monitor
MIS9065	Monitor
MIS9066	Monitor
MIS9067	Monitor
MIS9069	Monitor
MIS9072	Monitor
MIS9075	Monitor
MIS9077	Monitor
MIS9078	Monitor
MIS9080	Monitor
MIS9084	Monitor
MIS9085	Monitor
MIS9086	Monitor
MIS9087	Monitor
MIS9088	Monitor
MIS9089	Monitor
MIS9090	Monitor
MIS9092	Monitor
MIS9093	Monitor
MIS9094	Monitor
MIS9095	Monitor
MIS9096	Monitor
MIS9097	Monitor
MIS9098	Monitor
MIS9099	Monitor
MIS9101	Monitor
MIS9102	Monitor
MIS9104	Monitor
MIS9105	Monitor
MIS9106	Monitor
MIS9108	Monitor
MIS9109	Monitor
MIS9110	Monitor
MIS9111	Monitor
MIS9112	Monitor
MIS9113	Monitor
MIS9114	Monitor
MIS9115	Monitor
MIS9116	MONITOR-BUFC
MIS9117	MONITOR-BUFC
MIS9118	Monitor
MIS9119	Monitor
MIS9120	Monitor
MIS9121	Monitor
MIS9122	Monitor

MIS9123	Monitor
MIS9124	Monitor
MIS9125	Monitor
MIS9126	Monitor
MIS9127	Monitor
MIS9128	Monitor
MIS9129	Monitor
MIS9130	Monitor
MIS9131	Monitor
MIS9132	Monitor
MIS9133	Monitor
MIS9134	Monitor
MIS9135	Monitor
MIS9136	Monitor
MIS9137	Monitor
MIS9138	Monitor-Portal Desk
MIS9139	Monitor
MIS9140	Monitor
MIS9141	Monitor
MIS9142	Monitor
MIS9143	Monitor
MIS9144	Monitor
MIS9145	Monitor
MIS9146	Monitor
MIS9147	Monitor
MIS9148	Monitor
MIS9149	Monitor
MIS9150	Monitor
MIS9151	Monitor
MIS9301	Monitor

Category: PC/WORKSTATION - PC/WORKSTATION

00322	WORKSTATION-DELL OPTIPLEX MINI TOWER
00358	PSSP-WORKSTATION-DELL OPTIPLEX MINI TOWER
00359	PSSP-WORKSTATION-DELL OPTIPLEX MINI TOWER
00361	PSSP-WORKSTATION-DELL OPTIPLEX MINI TOWER
00362	PSSP-WORKSTATION-DELL OPTIPLEX MINI TOWER
00365	PSSP-WORKSTATION-DELL OPTIPLEX MINI TOWER
00366	PSSP-WORKSTATION-DELL OPTIPLEX MINI TOWER
00367	PSSP-WORKSTATION-DELL OPTIPLEX MINI TOWER
00375	PC-DELL OPTIPLEX SMALL FORM FACTOR PC
00387	WORKSTATION-DELL OPTIPLEX MINI TOWER
00388	WORKSTATION-DELL OPTIPLEX MINI TOWER
00400	PC TOWER-DELL OPTIPLEX SMALL FACTOR XCTO
00401	PC TOWER-DELL OPTIPLEX SMALL FACTOR XCTO
00419	WORKSTATION-DELL PRECISION 3
00428	WORKSTATION-HP Z2
00429	WORKSTATION-HP WITH 2 BLURAY DRIVES
00430	WORKSTATION-DELL OPTIPLEX MICRO CTO FORM FACTOR
00468	WORKSTATION TOWER-DELL PRECISION TOWER
00469	WORKSTATION TOWER-DELL PRECISION TOWER
00470	WORKSTATION TOWER-DELL PRECISION TOWER
00471	WORKSTATION TOWER-DELL PRECISION TOWER
00472	WORKSTATION TOWER-DELL PRECISION TOWER

[00473](#) WORKSTATION TOWER-DELL PRECISION TOWER
[00474](#) WORKSTATION TOWER-DELL PRECISION TOWER
[00475](#) WORKSTATION TOWER-DELL PRECISION TOWER
[00476](#) WORKSTATION TOWER-DELL PRECISION TOWER
[00477](#) WORKSTATION TOWER-DELL PRECISION TOWER
[00478](#) WORKSTATION TOWER-DELL PRECISION TOWER
[00479](#) WORKSTATION TOWER-DELL PRECISION TOWER
[00480](#) WORKSTATION TOWER-DELL PRECISION TOWER
[00481](#) WORKSTATION TOWER-DELL PRECISION TOWER
[00482](#) WORKSTATION TOWER-DELL PRECISION TOWER
[00483](#) WORKSTATION TOWER-DELL PRECISION TOWER
[00484](#) WORKSTATION TOWER-DELL PRECISION TOWER
[00485](#) WORKSTATION TOWER-DELL PRECISION TOWER
[00531](#) MINI COMPUTER-Beelink
[00532](#) MINI COMPUTER-Beelink
[00545](#) IT BEELINK PC
[00550](#) Console Workstation including OS and secondary NIC KNSH01
[00551](#) Console Workstation including OS and secondary NIC KNSH02
[00552](#) Console Workstation including OS and secondary NIC KNSH03
[00553](#) Console Workstation including OS and secondary NIC KNSH04
[00554](#) Console Workstation including OS and secondary NIC KNSH05
[00555](#) Console Workstation including OS and secondary NIC KNSH06
[00556](#) Console Workstation including OS and secondary NIC KNSH07
[00557](#) Console Workstation including OS and secondary NIC KNSH08
[00558](#) Console Workstation including OS and secondary NIC KNSH09
[00559](#) Console Workstation including OS and secondary NIC KNSH10
[00560](#) Console Workstation including OS and secondary NIC KNSH11
[00561](#) Console Workstation including OS and secondary NIC KNSHBU01
[00562](#) Console Workstation including OS and secondary NIC KNSHBU02
[00563](#) Console Workstation including OS and secondary NIC KNSHBU03
[00564](#) Console Workstation including OS and secondary NIC KNSHBU04
[00565](#) Console Workstation including OS and secondary NIC KNSHBU05
[00566](#) Console Workstation including OS and secondary NIC KNSHBU06
[00571](#) Management PC HYPERMGT
[00572](#) Management PC HYPERMGTB
[00674](#) DELL PRO SLIM
[00699](#) PREPARE1-PREPARED AI SERVER PC
[00700](#) PREPARE2-PREPARED AI SERVER PC
[00701](#) PREPARE1BU-PREPARED AI SERVER PC
[00702](#) PREPARE2BU-PREPARED AI SERVER PC
[JS1655](#) WORKSTATION-DELL OPTIPLEX MINITOWER CAD WORKSTATION (C2)
[JS1657](#) WORKSTATION-DELL OPTIPLEX MINITOWER CAD WORKSTATION
[JS1658](#) WORKSTATION-DELL OPTIPLEX
[JS1659](#) WORKSTATION TOWER-DELL OPTIPLEX TOWER
[JS1823](#) WORKSTATION TOWER-DELL OPTIPLEX TOWER
[JS1824](#) WORKSTATION TOWER-DELL OPTIPLEX TOWER
[JS1825](#) WORKSTATION TOWER-DELL OPTIPLEX TOWER
[JS1826](#) WORKSTATION TOWER-DELL OPTIPLEX TOWER
[JS1866](#) WORKSTATION TOWER-DELL OPTIPLEX TOWER
[JS1870](#) WORKSTATION TOWER-DELL OPTIPLEX TOWER
[JS1872](#) WORKSTATION TOWER-DELL OPTIPLEX TOWER
[JS1929](#) WORKSTATION TOWER-DELL OPTIPLEX TOWER
[JS1993](#) WORKSTATION-HP WORKSTATION TOWER

JS1994	WORKSTATION-DELL OPTIPLEX MICRO CTO FORM FACTOR
JS1995	WORKSTATION-DELL OPTIPLEX MICRO CTO FORM FACTOR
JS1996	WORKSTATION TOWER-DELL PRECISION
JS2001	WORKSTATION-GIGABYTE BRIX
JS2002	GIGABYTE BRIX-HIGH PERFORMANCE ULTRA COMPACT PC
JS2003	PC-DELL WYSE MINI DESKTOP PC
JS2004	PC-DELL WYSE MINI DESKTOP PC
JS2005	PC-DELL WYSE MINI DESKTOP PC
JS2006	PC-DELL WYSE MINI DESKTOP PC
JS2007	PC-MINISFORUM DESKMINI PC
JS2008	PC-MINISFORUM DESKMINI PC
JS2019	PC MINI DESKTOP- MICROFILM
MIS6000	PC/Workstation
MIS6001	PC/Workstation
MIS6002	PC/Workstation-Bonus Desk
MIS6003	PC/Workstation
MIS6004	PC/Workstation-Portal Desk
MIS6005	PC/Workstation
MIS6006	PC/Workstation
MIS6007	PC/Workstation
MIS6008	PC/Workstation
MIS6009	PC/Workstation
MIS6010	PC/Workstation for New Employees
MIS6011	PC/Workstation
MIS6012	PC/Workstation
MIS6013	PC/Workstation
MIS6014	PC/Workstation
MIS6015	PC/Workstation
MIS6016	PC/Workstation
MIS6017	PC/Workstation
MIS6018	PC/Workstation
MIS6019	PC/Workstation
MIS6020	PC/Workstation
MIS6021	PC/Workstation
MIS6025	PC/Workstation
MIS6026	PC/Workstation
MIS6027	PC/Workstation
MIS6028	PC/Workstation
MIS6029	PC/Workstation
MIS6030	PC/Workstation
MIS6031	PC/Workstation
MIS6032	PC/Workstation
MIS6033	PC/Workstation
MIS6034	PC/Workstation
MIS6037	PC/Workstation
MIS6038	PC/Workstation
MIS6039	PC/Workstation
MIS6040	PC/Workstation
MIS6041	PC/Workstation-BUFU Desk
MIS6042	PC/Workstation
MIS6044	PC/Workstation
MIS6046	PC/Workstation
MIS6049	SER SERIES MINI PC AMD

Category: POWER SUPPLY - POWER SUPPLY

[00493](#) POWER SUPPLY-JUNIPER REDUNDANT POWER SUPPLY

Category: PRINTER - PRINTER

[00294](#) PRINTER-DOT MATRIX PRINTER (IMPACT PRINTER)
[00355](#) PRINTER-HP LASERJET PRINTER
[00503](#) HP LaserJet Enterprise Desktop Laser Printer - Monochrome
[00509](#) PRINTER-HP LASER JET
[00530](#) HP LaserJet Enterprise- B/W Printer
[00628](#) HP LASERJET ENTERPRISE
[00684](#) HP Printer LaserJet Enterprise
[00685](#) HP Printer LaserJet Enterprise
[JS1581](#) PRINTER-LASER PRINTER
[JS1582](#) PRINTER-LASER PRINTER
[JS1588](#) PRINTER-LASER PRINTER
[JS1669](#) PRINTER-LASER JET B/W PRINTER
[JS1742](#) PRINTER-HP LASER JET ENTERPRISE MONOCHROME PRINTER
[JS1832](#) PRINTER-HP LASER-ACCIDENTS
[JS1903](#) PRINTER-HP LASERJET ENTERPRISE PRINTER
[JS1904](#) PRINTER-HP LASERJET ENTERPRISE PRINTER
[JS1949](#) PRINTER-HP LASERJET ENTERPRISE PRINTER PURCHASED
[JS1950](#) PRINTER-HP LASERJET ENTERPRISE PRINTER
[JS1955](#) PRINTER-HP LASERJET ENTERPRISE PRINTER
[JS1957](#) PRINTER-HP LASERJET ENT PRINTER
[JS1958](#) PRINTER-HP LASERJET ENT PRINTER
[JS1959](#) PRINTER-HP LASERJET
[JS1960](#) PRINTER-HP LASERJET ENT
[JS1962](#) PRINTER-HP LASERJET ENT PRINTER
[JS1992](#) PRINTER HP LASERJET ENT PRINTER
[JS1997](#) PRINTER-HP LASERJET-BUFC
[JS2022](#) PRINTER-BROTHER B/W LASER PRINTER
[JS2023](#) PRINTER-BROTHER B/W LASER PRINTER
[JS2036](#) PRINTER-BROTHER B/W LASER PRINTER
[JS2037](#) PRINTER-BROTHER
[JS2044](#) PRINTER- BROTHER B/W LASER PRINTER
[JS2045](#) PRINTER-HP LASERJET PRINTER

Category: PRINTER-COLOR - PRINTER-COLOR

[00520](#) PRINTER-COLOR HP COLOR LASER JET PRINTER
[00631](#) HP LaserJet
[00676](#) HP COLOR LASERJET ENTERPRISE
[JS1738](#) COLOR PRINTER-HP LASERJET PRO COLOR PRINTER
[JS1739](#) COLOR PRINTER-HP LASERJET PRO COLOR PRINTER
[JS1815](#) PRINTER COLOR HP LASER JET PRO
[JS1906](#) PRINTER-HP COLOR LASERJET PRO PRINTER
[JS2000](#) PRINTER-HP COLOR LASER PRINTER
[JS2046](#) PRINTER-HP COLOR LASERJET PRO
[JS2047](#) PRINTER-HP COLOR LASERJET
[MIS8008](#) Printer-Color

Category: PRINTER-LABEL - PRINTER-LABEL

[00305](#) PRINTER-ZEBRA Z SERIES LABEL PRINTER -B/W THERMAL DRANSFER DIRECT THERMAL
[00314](#) PRINTER-ZEBRA Z SERIES LABEL PRINTER -B/W THERMAL TRANSFER DIRECT THERMAL
[00315](#) PRINTER-ZEBRA Z SERIES LABEL PRINTER -B/W THERMAL TRANSFER DIRECT THERMAL
[JS1896](#) PSSP-PRINTER-ZEBRA DIRECT THERMAL/THERMAL TRANSFER PRINTER FOR PRINTING LABELS
[JS1897](#) PRINTER-ZEBRA DIRECT THERMAL/THERMAL TRANSFER PRINTER FOR PRINTING LABELS

[JS1898](#) PRINTER-ZEBRA DIRECT THERMAL/THERMAL TRANSFER PRINTER FOR PRINTING LABELS
[JS1924](#) PSSP-PRINTER ZEBRA DIRECT THERMAL/THERMAL TRANSFER PRINTER FOR PRINTING LABELS
[JS1928](#) PRINTER-ZEBRA DIRECT THERMAL/THERMAL TRANSFER PRINTER FOR PRINTING LABELS
[JS1972](#) PRINTER-ZEBRA t DIRECT THERMAL/THERMAL TRANSFER PRINTER FOR PRINTING LABELS
[MIS8000](#) Printer-Label
[MIS8003](#) Printer-Label
[MIS8016](#) Printer-Label

Category: PRINTER-LINE - PRINTER-LINE

[JS1736](#) RECEIPT PRINTER-EPSON MONOCHROME THERMAL LINE
[JS1963](#) PRINTER-DOT MATRIX LQ-590 529CPS
[JS1998](#) PRINTER-MONOCHROME DOT MATRIX

Category: PRINTER-MFP - PRINTER-MULTI-FUNCTION PRINTER

[00651](#) HP LaserJet Enterprise Wired Laser Multifunction Printer
[JS1863](#) PRINTER-HP LASERJET PRO MULTI-FUNCTION PRINTER
[JS1865](#) PRINTER-HP LASERJET PRO MULTI-FUNCTION PRINTER

Category: SCANNER - SCANNER

[00499](#) [MIS8013](#) BROTHER DOCUMENT SCANNER
[00500](#) BROTHER DOCUMENT SCANNER
[00524](#) SCANNER-FINGERPRINT SCANNER, IDENT 2.0; PART#: D150-000043
[00528](#) Brother document scanner-duplex
[00617](#) Brother document scanner-duplex
[JS1557](#) SCANNER
[JS1733](#) SCANNER-FUJITSU DOCUMENT SCANNER
[JS1813](#) SCANNER-FUJITSU DOCUMENT SCANNER
[JS1983](#) SCANNER-FUJITSU SCAN SNAP
[JS1985](#) SCANNER-BROTHER IMAGE CENTER DOCUMENT SCANNER
[JS1986](#) SCANNER-BROTHER-KPD
[JS2016](#) SCANNER-BROTHER SCANNER
[JS2018](#) SCANNER-BROTHER-KSD
[JS2038](#) SCANNER-BROTHER-BUFC
[JS2043](#) SCANNER-BROTHER DOCUMENT SCANNER
[MIS8004](#) Scanner
[MIS8014](#) Scanner
[MIS8015](#) Scanner-Brother

Category: SERVER - SERVER

[00270](#) SERVER POWEREDGE
[00306](#) POWEREDGE RACK SERVER
[00307](#) POWEREDGE RACK SERVER
[00331](#) PSSP-DIMS-POWEREDGE
[00336](#) PSSP-SERVER POWEREDGE
[00337](#) PSSP-SERVER POWEREDGE
[00338](#) PSSP-SERVER POWEREDGE
[00339](#) PSSP-SERVER POWEREDGE
[00340](#) PSSP-SERVER POWEREDGE
[00341](#) PSSP-SERVER/BACKUP01/POWEREDGE
[00350](#) POWEREDGE DELL SERVER
[00351](#) POWEREDGE DELL SERVER
[00352](#) POWEREDGE DELL SERVER
[00373](#) SERVER-POWEREDGE SERVER
[00448](#) SERVER-POWEREDGE
[00449](#) SERVER-POWEREDGE
[00450](#) SERVER-POWEREDGE

Asset ID	Description
00451	SERVER-POWEREDGE
00452	SERVER-POWEREDGE
00453	SERVER-POWEREDGE
00454	SERVER-POWEREDGE
00455	SERVER-POWEREDGE
00573	Server HYSA
00574	Server HYSB
00677	Dell PowerEdge Server
00678	Dell PowerEdge Server
MIS5006	Server IBM AIX
MIS5007	Server Poweredge
MIS5010	Server Poweredge

Category: SWITCH - NETWORK SWITCH

00316	TRIPP LITE 8-PORT RACK CONSOLE KVM SWITCH W/ 17" LCD
00342	PSSP-DELL NETWORKING SWITCH/SWSF01 PRIMARY
00343	PSSP-DELL NETWORKING SWITCH/SWSF02 PRIMARY
00344	PSSP-DELL NETWORKING SWITCH/SWSF01-DR FAILOVER
00345	PSSP-DELL NETWORKING SWITCH/SWSF02-DR FAILOVER
00348	PSSP-DELL NETWORKING SWITCH/SW17 PRIMARY
00349	PSSP-DELL NETWORKING SWITCH/SW17-DR FAILOVER
00391	SWITCH-ARUBA
00392	SWITCH-ARUBA
00403	SWITCH-SWITCH-JUNIPER EX SERIES
00404	SWITCH-SWITCH-JUNIPER EX SERIES
00405	SWITCH-SWITCH-JUNIPER EX SERIES
00406	SWITCH-JUNIPER EX SERIES
00407	SWITCH-JUNIPER EX SERIES
00420	SWITCH-JUNIPER 48 PORTS COMPACT ETHERNET SWITCH
00421	SWITCH-JUNIPER ETHERNET SWITCH
00422	SWITCH-JUNIPER ETHERNET SWITCH
00423	SWITCH-JUNIPER ETHERNET SWITCH
00424	SWITCH-JUNIPER ETHERNET SWITCH
00425	SWITCH-JUNIPER ETHERNET SWITCH
00426	SWITCH-JUNIPER ETHERNET SWITCH
00434	SWITCH-JUNIPER NETWORKS
00435	SWITCH-JUNIPER NETWORKS
00436	SWITCH-JUNIPER NETWORKS
00437	SWITCH-JUNIPER NETWORKS
00438	SWITCH-JUNIPER NETWORKS
00439	SWITCH-JUNIPER NETWORKS
00440	SWITCH-JUNIPER NETWORKS
00441	SWITCH-JUNIPER NETWORKS
00458	SWITCH-JUNIPER SWITCH

Asset ID	Description
00459	SWITCH-JUNIPER SWITCH
00460	SWITCH-JUNIPER SWITCH
00466	SWITCH-JUNIPER
00467	SWITCH-JUNIPER
00490	NETWORK SWITCH
00502	JUNIPER ETHERNET SWITCH-48 PORT
00506	Juniper Networks EX Series
00507	Juniper Networks EX Series
00508	Juniper Networks EX Series
00548	JUNIPER SWITCH
00602	24 Port Switch MS1A
00603	24 Port Switch MS1B
00604	24 Port Switch MS2A
00605	24 Port Switch MS2B
00606	24 Port Switch MS3A
00607	24 Port Switch MS4A
00675	Juniper Networks Switch
00693	Juniper Switch
00694	Juniper Switch
MIS5000	Switch
MIS5001	Switch
MIS5002	Switch
MIS5003	Switch
MIS5004	Switch

Category: TABLET - TABLET

00427	TABLET-MICROSOFT SURFACE PRO
00463	TABLET-MICROSOFT SURFACE
00486	LAPTOP-MICROSOFT SURFACE PRO
00504	MICROSOFT SURFACE PRO FOR BUSINESS; PURCHASED DOCKING STATION//KEYBOARD
00613	Icon T10 Scantool
00621	Micsig Oscilloscope SATO1004, Portable Handheld Automotive Oscilloscope with 4 Channels 100Mhz Bandwidth 1GSa/s Sampling Rat
00652	Microsoft Surface Pro
JS2026	EMD PROTOCOL TABLET
JS2027	EMD PROTOCOL TABLET
JS2028	EMD PROTOCOL TABLET
JS2029	EMD PROTOCOL TABLET
JS2030	EMD PROTOCOL TABLET
JS2031	EMD PROTOCOL TABLET
JS2032	EMD PROTOCOL TABLET
JS2033	EMD PROTOCOL TABLET
JS2034	EMD PROTOCOL TABLET
JS2035	EMD PROTOCOL TABLET

Category: THIN CLIENT - THIN CLIENT

JS1912	THIN CLIENT-HP
JS1913	THIN CLIENT-HP
JS1914	THIN CLIENT-HP
JS1915	THIN CLIENT-HP
JS1916	THIN CLIENT-HP
JS1917	THIN CLIENT-HP
JS1918	THIN CLIENT-HP
JS1919	THIN CLIENT-HP
JS1920	THIN CLIENT-HP
JS1921	THIN CLIENT-HP
JS1922	THIN CLIENT-HP
JS1935	THIN CLIENT-HP
JS1936	THIN CLIENT-HP
JS1937	THIN CLIENT-HP
JS1938	THIN CLIENT-HP
JS1939	THIN CLIENT-HP
JS1940	THIN CLIENT-HP
JS1941	THIN CLIENT-HP
JS1942	THIN CLIENT-HP
JS1943	THIN CLIENT-HP
JS1944	THIN CLIENT-HP
JS1945	THIN CLIENT-HP
JS1946	THIN CLIENT-HP
JS1974	THIN CLIENT-HP
JS1975	THIN CLIENT-HP
JS1977	THIN CLIENT-HP
JS1978	THIN CLIENT-HP
JS1979	THIN CLIENT-HP
JS1980	THIN CLIENT-HP
JS1981	THIN CLIENT-HP

Category: UPS-BATTERY BACKUP - UPS-BATTERY BACKUP

00393	UPS-TRIPP LITE
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Category: WIRELESS ACCESS - WIRELESS ACCESS POINT

00686	Wireless Access Point-Aruba
00687	Wireless Access Point-Aruba
00688	Wireless Access Point-Aruba
00689	Wireless Access Point-Aruba
00690	Wireless Access Point-Aruba
JS1925	Wireless Access Point-Aruba
JS1926	Wireless Access Point-Aruba
JS1927	Wireless Access Point-Aruba
JS1951	Wireless Access Point-Aruba

Asset ID	Description
JS1952	Wireless Access Point-Aruba
JS1954	Wireless Access Point-Aruba
JS1984	Wireless Access Point-Aruba

JS2009	Wireless Access Point-Aruba
JS2010	Wireless Access Point-Aruba
JS2039	Wireless Access Point-Aruba
JS2040	Wireless Access Point-Aruba
JS2041	Wireless Access Point-Aruba
JS2042	Wireless Access Point-Aruba
MIS5008	Wireless Access Point-Aruba