UNITED STATES DEPARTMENT OF THE INTERIOR
BUREAU OF LAND MANAGEMENT
BLM BURNING MAN OPERATION 2026
STATEMENT OF WORK (SOW)

Purpose: Mission Support Technician (MST) personal services and support in the Gerlach, NV area for the 2026 Burning Man Event

PROJECT TITLE: 2026 Burning Man Event BLM Mission Support

BACKGROUND:

The Burning Man Recreational Event is an international art festival and an experiment in a "temporary community dedicated to radical self-expression and self-reliance". The temporary community of Black Rock City is created for eight days and becomes the seventh largest city in Nevada. The event takes place on the Black Rock Desert within the Black Rock/High Rock NCA, managed by the Winnemucca District Office. A Special Recreation Permit (SRP) is issued to Black Rock City LLC, which is responsible for all activities within Black Rock City. The SRP has approximately 18 general stipulations and 60 special stipulations. The BLM also generates a Closure Order for the event that is announced in the Federal Register, which designates the event area as a temporary closure and documents temporary restriction of certain activities within the temporary closure.

The BLM's operational mission is to ensure public safety and resource protection through the enforcement of the event closure order, the SRP stipulations, and other Federal laws/regulations. In addition, BLM assists local law enforcement with enforcement of Nevada state law. To accomplish this mission the BLM has adopted the Incident Command System (ICS), integrating multiple agencies and functions. The event ICS structure includes command, operations, and support positions. The operation covers all three event periods of the detail: Training, Pre-Event; Main Event; Post-Event (8/22 - 9/9: 19 days).

SCOPE OF WORK:
The Contractor shall provide experienced and trained personnel to staff and operate the BLM portion of the Emergency Dispatch Center (EDC), 24 hours per day in support of the event. The Contractor shall provide personal services in the form of experienced and trained professional **"Mission Support Technicians,"** also known as "Telecommunicators" or "Dispatchers." The Contractor shall also provide personal services in the form of experienced and trained professional **"Lead Mission Support Technicians"** also known as "Lead Public Safety Telecommunicators" or "Lead Dispatchers." The Contractor shall also provide personal services in the form of experienced and trained professional **"Assistant Center Managers"** also known as "Supervisory Public Safety Telecommunicators" or "Supervisory Dispatchers."

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REQUIREMENTS:

Required equipment, services, tasks and responsibilities of the contractor shall consist of the following:

1. Provide (2) Assistant Center Managers (meeting attached minimum criteria)

2. Provide (3) Lead Mission Support Technicians (meeting attached minimum criteria)

3. Provide (12) Mission Support Technicians (meeting attached minimum criteria)

4. Provide criminal justice information to law enforcement officers, communicate and coordinate emergency responses, track resources and personnel and maintain statistical data for reporting to executive and command leadership.

5. Perform law enforcement communication operations in compliance with the Federal Bureau of Investigation (FBI), Criminal Justice Information Systems (CJIS) Security Policy; Nevada Criminal Justice Information System (NCJIS) and the National Crime Information Center (NCIC) laws, regulations, policies and procedures.

6. Ensure all personnel meet all "Special Requirements" in addition to minimum criteria.

7. Arrive on site at the Joint Operations Center (JOC) on Saturday, August 22, 2026 and begin training no later than 0900 hours, Pacific Daylight Time

8. Have all personnel trained, certified and fully prepared to work by Tuesday, August 25, 2026 at 0500 hours, Pacific Daylight Time.

9. Have personnel on-site during the entire "Service Period." Contractor must have a formal, written procedure in place to cover for sick, injured or temporarily unavailable personnel which must be delivered and approved by BLM prior to the event.

10. Provide a "Full Shift Coverage" from 08/25/2026 0500 hours through 09/09/2026 1700 hours, Pacific Daylight Time.

11. Provide a "uniform" appearance of all personnel on shift, such as a "Polo" type uniform shirt and standard color of pants, accessories. This provides for a professional appearance and alleviates personnel identity security concerns at the headquarters/ Joint Operations Center (JOC) / Emergency Dispatch Center (EDC).

12. It is a requirement for this contractor to work collaboratively and cooperatively with additional contractors, federal, state and local agencies during the Performance period both at the location and at off-site locations if necessary.

13. The contractor shall be responsible for food and beverages for contractor personnel from 22-24 August and after catering services concludes on September 9, 2026. BRC provided catering service will begin at breakfast on August 25, 2026 and will conclude at dinner on September 09, 2026

14. The contractor shall provide any on-site transportation needed for contractor personnel and contractor equipment at the location during the performance period.

15. The contractor shall be responsible for all transportation of all contractor personnel and contractor equipment to and from the event.

16. The contractor shall be available to participate in pre-coordination meetings by telephone and/or video teleconference.

17. Beginning with Post-Patrol, the contractor shall release two Mission Support Technicians per shift from the event. Based on the reduced activity at the event during post-patrol, fewer personnel are needed to provide Mission Support. The contractor will allow for appropriate work / rest guidelines prior to travel.

18. Contractor shall primarily provide services to BLM, but must also be prepared to support cooperating agencies including, but not limited to, Black Rock City (BRC) Emergency Services Department (ESD), Pershing County Sheriff's Office (PCSO), Washoe County Sheriff's Office (WCSO), Nevada Department of Public Safety (NVDPS).

19. The Contractor shall provide the services and support outlined in this statement of work to approximately 140 event personnel.

20. The contractor shall be responsible for training their personnel to use the RIMs CAD system. Any "extra" or "additional" training needed by contractor employees is the responsibility of the contractor. The CAD system will be available for any "extra" or "additional" training needed.

21. The contractor shall provide all employees with thorough training on the dispatch protocols of the event set forth in the Law Enforcement Operations Plan and IAP.

WORK ENVIRONMENT:

The EDC is in a modular "Single-wide" trailer that is located on site of the Black Rock Desert Playa. Shifts are typically 12 hours including drive time to and from site. Shifts may be extended due to activity. Mission support technicians will work/report to their respective Lead Mission Support Technicians. Lead Mission Support technicians will work/report to their respective Assistant Center Manager. Assistant Center Managers will work/report to the Communication Center Manager, who is a full-time government employee.

The physical environment is extreme with high wind and extreme dust being very common. High daytime temperatures and low nighttime temperatures are common in the desert at this time of year.

The BLM side of the EDC, call sign "CONTROL" will provide 24 hours of mission support to the event over three shifts. Day Shift (0500-1700), Swing Shift (1500-0300) and Night Shift (1900-0700). These are typical shift times, SHIFT TIMES ARE SUBJECT TO CHANGE.

Mission Support responsibilities of "CONTROL" will include:

- Track officers and non-law enforcement personnel to provide for employee safety. Track special resources, such as K-9 teams, Investigative Teams, Evidence Personnel. Provide investigative services and support and criminal justice information to officers.
- Provide statistical data to the Plans (GIS) Unit. Provide specific workload reports as requested.
- Accurately and completely enter data for events to comply with requirements of records management system.

Pershing County Sheriff's Office (PCSO) CAD

"CONTROL" will be utilizing a computer aided dispatch system provided by PCSO. The CAD has many capabilities, including resource tracking, event creation and tracking, criminal justice queries, satellite and road map GIS, automatic vehicle location through GPS/AVL interface and custom reporting. MST's will be provided a username, password, an overview and documentation upon arrival. There will be 24hr on-site support for the CAD. After award, the contractor will be granted access to an online instance of the CAD System, which will be available for familiarization and training, by contractor personnel.

JusticeLink (JLINK/JLCLIENT)

JLink/JLClient is a secondary query system similar to CLETS, or CLIPS in other states. Through JLink, MST's will be able to run queries that are not necessarily standard. MST's will be provided a username and password for this system as well.

ANTICIPATED / ESTIMATED WORK REQUIREMENTS:

The detail provided below is an "estimate" and is by no means a guarantee of the minimum or maximum hours, which may be needed to support this event. This is a dynamic event with constantly adjusting operational needs. This is provided only as a guide for planning. The contractor is expected and required to provide all needed services and support for a Firm Fixed Price.

Pre-Event Training Hours (Actual training time spent on RIMs and the Nevada Department of Public Safety. No meeting times are included.)

17 (personnel) x 40 (Hours each) = ~680 hours

On-Site Training (Actual time spent on introductions, on-site training, conducting area familiarization, meetings, travel, meals, etc.)

17(personnel) x 10 (Hours each) x 3 (Days of on-site training) = ~ 510 Hours

Event Hours (Actual time for travel, meals, and providing dispatch services).

2 (ACM's) x 14 (Hours each / 12 @ site) x 16 (Days of providing dispatch services) = ~488 hours.
3 (LMST's) x 12 (Hours each / 10 @ site) x 16 (Days of providing dispatch services) = ~576 hours.
12 (MST's) x 12 (Hours Each / 10 @site) x 16 (Days of providing dispatch services) = ~2304hours.

Total Event Hours = ~3878

Pre-Event Training: ~3-days
On Site Training: ~3-days
Event Operation: ~16 days

Total: ~19 days on site

*Travel time from Contractor location(s) to the event and from the event are not included in this estimate as they may vary substantially.

TRAVEL:

Approximate travel dates arriving in Gerlach, Nevada August 21, 2026 leaving Gerlach, Nevada September 10, 2026. DATES ARE SUBJECT TO CHANGE

Reno, Nevada is the closest airport to the event. Drive time from Reno to Gerlach is about two hours.

Housing for all contractor personnel will be provided by BRC. Housing is typically provided in a trailer park in Gerlach, Nevada. Two to Four Contractor personnel are typically sharing a trailer with individual bedrooms, shared bathroom and shared kitchen and living area. Laundry facilities are available in or near the housing area.

OCCUPATION / OCCUPATION CODE(s):

http://www.bls.gov/soc/
43-5031 Public Safety Telecommunicators

GOVERNMENT FURNISHED REQUIREMENTS:

The tasks and responsibilities of the government shall consist of the following:

1. Provide appropriate workspace and working conditions.
2. Provide a government Project Lead and project contacts for coordination and direction pre-event, event and post-event.
3. Provide direction and leadership for all contractor personnel.
4. Pay for background clearance fees through Nevada Department of Public Safety
5. Provide training and training resources on RIMs CAD and JLink
6. Provide a shipping address in Gerlach, Nevada so the contractor may ship small and urgent packages necessary to the project, or for contractor employee personal needs.
7. Provide food and beverages for the contractor through catering service from August 25, 2026 through dinner on September 9, 2026.
    a. Meals will be served three times per day at regular intervals.
    b. All contractor personnel will be provided three meals per working shift based on standard caterer schedule. Any meals while off-duty away from the event site are not provided by BRC, i.e. meals at local establishments in Gerlach.

SPECIAL REQUIREMENTS:

All contractor personnel need a favorable background investigation meeting or exceeding NCJIS screening standards.

The contractor is required to provide the following documentation to PCSO by June 27, 2026 to initiate the NCJIS background check and security clearance process. Failure to submit the documentation will result in the inability of contractor personnel to work the event.

Applicant Requirements:

1. A list of the contractor personnel assigned to work the event. Please include name, date of birth, place of birth, current address, and social security number. It is helpful if this is delivered in spreadsheet format.

2. Contractor employees will need their fingerprints taken. This can be done electronically with coordination with the PCSO TAC (Sheila Perez) who can be reached at (775)273-2641 (preferred method). Or done manually on cards. The agency administering the fingerprints is required to sign the fingerprint card in the appropriate box. The contractor employee is also required to sign the fingerprint card. *Specific detailed instructions regarding the forms and processes will be provided at the time of award.*

3. Each contractor employee will need to fill out the Nevada Department of Public Safety (NVDPS) Fingerprint Background Waiver Form. Put "Pershing County Sheriff's Office" as the requesting agency. *Specific detailed instructions regarding the forms and processes will be provided at the time of award.*

4. If completed manually, submit items 1-3 to:

   Jerry Allen (Sheriff)
   395 9th St., or P.O. Box 147,
   Lovelock, NV 89419

   (Sending by a trackable method, such as Federal Express or U.S. Postal Service Express Mail is recommended.)

5. Any previous felony convictions may preclude contractor personnel from being authorized to work this event.

Once the above is received, BLM/PCSO will complete the following.

BLM/PCSO Responsibilities:

1. Submits the fingerprint cards to NVDPS in Carson City, Nevada.

2. BLM/PCSO will notify the contractor, as soon as possible, of any issues with the background process such as, forms, which cannot be accepted, by NVDPS and/or background clearance issues with specific personnel, etc.

3. BLM/PCSO will notify the contractor, as soon as possible, once all personnel have been "background cleared."

4. Once favorable background investigation is complete, PCSO Terminal Agency Coordinator (TAC) will request a new operator ID for each contractor employee.

5. The PCSO TAC will conduct a criminal history check for each MST assigned to the operation.

6. The PCSO TAC will coordinate training prior to the start of the operation. This may require earlier arrival.

5. The PCSO will coordinate with the NVDPS to conduct and onsite criminal justice security inspection.

RESTRICTIONS:

None

DELIVERABLES:

The tasks and responsibilities identified in the Statement of Work shall fall into the following categories:

1. Personal Services
2. Travel
3. User Training
4. Formal written procedure for sick, injured or temporarily unavailable personnel
5. Accounting of Billable Activities
6. Letter certifying qualifications of all assigned event support personnel **(Due July 25, 2026)**

Regular meetings with the contractor shall be held to track all work being performed.

The contractor shall provide a detailed accounting of all billable services following the period for which the services were performed.

ACKNOWLEDGEMENTS:

For the purposes of this statement of work, the job title of "Mission Support Technician" and "Dispatcher" are considered to be one and the same and also the same as "Public Safety Telecommunicator"

LOCATION:

2026 Burning Man BLM Joint Operations Center (BLM JOC)
Black Rock Desert near Gerlach, NV (Pershing County, Nevada)
2026 City location(s): (*subject to small shift each year)

The Man	N40.786400, W-119.2035
Perimeter Point 1	N40.782814, W-119.2335
Perimeter Point 2	N40.807028, W-119.2172
Perimeter Point 3	N40.802722, W-119.1819
Perimeter Point 4	N40.775857, W-119.1764
Perimeter Point 5	N40.763558, W-119.2083
BLM JOC	N40.760921, W-119.2512
BLM Substation	N40.779874, W-119.2097 (*subject to small shift)

PERIOD OF SERVICE:

August 22, 2026 through September 9, 2026. (19 Days)
08/22/2026 – Contractor must arrive at Black Rock Desert to begin "on-site training"
08/25/2026 – Provided Services fully operational at or before 0500 hours – "Pre-Patrol" portion of event begins
09/09/2026 – "Post Patrol" portion of event ends, contractor begins "break down"– Contractor may depart when "break down" complete.

PERIOD OF PERFORMANCE:

From Contract Award through completion. June 27, 2026 (estimated) through December 31, 2026.

LEGAL AUTHORITIES AND REGULATORY REQUIREMENTS:
The operation of the CAD System and transmission and handling of all data must comply with all commonly accepted standards, laws and regulations.

- 44 U.S.C. § 3541– Federal Information Security Management Act (FISMA) of 2002
- 28 C.F.R. § 20 - Criminal Justice Information Systems
- 43 C.F.R. Public Lands: Interior
- 16 U.S.C. § 470 – National Historic Preservation Act
- FBI CJIS Security Policy

Guides and other references related to standards within this SOW may be found at:
NIST: http://csrc.nist.gov/publications/PubsSPs.html
NIST Checklist: http://checklists.nist.gov
FIPS: http://www.nist.gov/itl/fips.cfm
DOI Privacy Impact Assessment Guide:
https://www.doi.gov/sites/doi.gov/files/migrated/ocio/information_assurance/privacy/upload/DOI-PIA-Guide-09-30-2014.pdf
NIBRS: https://www.fbi.gov/about-us/cjis/ucr/nibrs.
DOJ Information Sharing: https://it.ojp.gov/2417
EDXL: https://en.wikipedia.org/wiki/EDXL
*Any other guides and templates shall be provided at time of award by the CO

ATTACHMENT #1

Law Enforcement **Mission Support Technician** Minimum Criteria

Required State & Federal Certifications:

1: State 911 Public Safety Telecommunicator Certificate & Certification. .

2: Nevada Department of Public Safety Telecommunicator Certificate & Certification.

Required Training Certificates & Certifications:

1: National Incident Command System Certificate & Certification (FEMA IS100).

2: Telecommunicator Emergency Response Taskforce Certificate & Certification (FEMA IS144).

3: Emergency Communications Certificate & Certification (FEMA IS250A).

4: Human Diversity Certificate & Certification (FEMA IS 20.17)

5: Active Shooter Incidents for Public Safety Communications Course Certificate (FEMA IS907)

6: FBI CJIS Security Training

Required Experience:

1: Three years as a law enforcement dispatcher with a city, county, state, tribal or federal law enforcement agency.

2: Must currently be employed, or retired, as a law enforcement dispatcher whose license and certifications are current.

Minimum Abilities, Knowledge & Skills Requirements:

Abilities:

1: Properly communicate well with others in a clear, concise and professional manner.

2: Work within a very dynamic work environment in an efficient and productive manner, where at any time the situation can change and with significant criticality.

3: Take direction and constructive criticism from supervisors and implement any required changes in a positive and constructive manner.

4: Ability to problem solve and make decisions independently of supervision being present.

5: Ability to handle multiple law enforcement events simultaneously, analyze calls for service and determine the appropriate response.

Knowledge & Understanding:

1: Knowledge and understanding of the proper operation of VHF, High Band, Low Band, repeater and 800mhz radios systems.

2: Knowledge and understanding of different computer aided dispatch systems.

3: Knowledge and understanding of state and federal crime information centers and the rules that govern access, privacy and dissemination of this information.

4: Knowledge and understanding of the "Standard Operating Procedures" that govern law enforcement dispatch operations.

5: Knowledge and understanding of applicable city, county, state, federal and tribal laws including jurisdictional responsibilities for each.

Skills:

1: Properly use computers, two-way radio system, computer aided dispatch system and phone / intercom systems.

2: Properly analyze incoming calls for service and determine the appropriate response and necessary resources required to safely handle the call in the most efficient and productive manner possible.

3: Properly create incidents and dispatch calls for service, assign the appropriate resources and monitor the call for officer safety and any additional request for resources.

4: Properly manage incidents within a CAD system, ensuring that all required information is entered accurately to include officer comments, location, persons, property, offense and the proper disposition of the call.

5: Properly run, read and disseminate pertinent information obtained from federal & state criminal justice information systems, to officers in the field in an accurate and timely manner.

Reference:

APCO training and standards can be located at **www.apcointl.org**

FEMA training and standards can be located at **www.training.fema.gov**

1) Independent Study Program (located at top of page).
2) I.S. Course List (located on left side of page).
3) View all (at bottom of page) select appropriate courses.
4) All students must register for an SID Number in order to take exam and obtain a certificate.

ATTACHMENT #2

Law Enforcement **Lead Mission Support Technician** Minimum Criteria

Required State & Federal Certifications:

1: State 911 Public Safety Telecommunicator Certificate & Certification.

2**:** Nevada Department of Public Safety Telecommunicator Certificate & Certification.

Required Training Certificates & Certifications:

1: All training certificates and certifications required for the position of Mission Support Technician.

2: Leadership & Supervision (APCO, IPTM, or equivalent course)

3: Communications Training Officer / Field Training Officer Certificate & Certification (APCO, IPTM, or equivalent).

4: National Incident Management System NIMMS (FEMA 700)

5: Leadership & Influence (FEMA IS240)

6: Decision Making & Problem Solving (FEMA IS241)

7: Initial Ethics Course (FEMA IS33.16)

8: Effective Communications (FEMA IS242)

Required Experience:

1: Total of five years as a law enforcement dispatcher with a city, county, state, tribal or federal law enforcement agency.

2: Two of these five years, the applicant must have held the position of "Lead Dispatcher" with a city, county, state, tribal or federal law enforcement agency.

3: Two of these five years, the applicant must have held the position of "Communications Training Officer" with a city, county, state, tribal or federal law enforcement agency.

Minimum Ability, Knowledge & Skills Requirements:

Abilities:

1: Manage, supervise and provide leadership to Mission Support Technicians assigned to a shift within a high stress law enforcement communications center.

2: Recognize potential operational problems and concerns within the communications center that may have a negative impact on law enforcement or dispatch operations, personnel, or staff; identify solutions to these issues and bring to the attention of the Assistant Center Manager.

3: Recognize individual strengths and weaknesses of dispatch personnel, properly assign tasks and provide additional assistance to individual dispatchers when necessary.

4: Recognize possible personnel issues to include negative attitudes, conflict between dispatchers / supervisors and stress related issues caused by internal / external sources.

5: Critically think, problem solve and initiate changes independent of additional supervision when necessary.

6: All abilities noted under the Mission Support Technician.

Knowledge & Understanding:

1: Knowledge and understanding of how to properly supervise law enforcement dispatchers assigned to a shift to include, personnel and work flow management.

2: Knowledge and understanding of the laws and legal requirements that govern state crime information centers, National Crime Information Center, NLETS, etc. Additionally, understanding of the laws and legal requirements that govern information dissemination to the public, officers, staff and private sector organizations and individuals.

3: Knowledge and understanding of information required to properly investigate criminal, non-criminal and missing person complaints received in the dispatch center by both inside and outside sources.

4: Knowledge and understanding of dispatching “High Liability Issues” to include officer involved shootings, officer involved physical encounters, vehicle & foot pursuits and other “High Liability Issues”.

5: Knowledge and understanding of the local geographic area to include streets, roads, highways and trails.

6: All knowledge and understanding noted under "Mission Support Technician".

Skills:

1: Possess the skills to successfully perform all aspects of the job to include supervision, personnel management, providing dispatch services, working knowledge of multiple CAD systems and the proper use of a two-way radio system.

2: Shall possess the skills to properly supervise a shift consisting of multiple dispatchers, who are handling multiple law enforcement events simultaneously.

3: Possess the skills to teach, train and instruct personnel on all issues related to the use of radios, CAD, case management systems and the communications center SOP's.

4: Possess the skills to build a knowledgeable, productive and efficient law enforcement dispatch team, tending to the needs of all team members both on and off duty.

5: Possess the skills to successfully communicate with staff, personnel and outside organizations, ensuring that messaging is properly delivered, explained and understood by all.

6: All skills noted under "Mission Support Technician".

Reference:

APCO training and standards can be located at **www.apcointl.org**

FEMA training and standards can be located at **www.training.fema.gov**

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ATTACHMENT #3

Law Enforcement **Assistant Center Manager** Minimum Criteria

Required State & Federal Certifications:

1: State 911 Public Safety Telecommunicator Certificate & Certification.

2: Nevada Department of Public Safety Telecommunicator Certificate & Certification.

Required Training Certificates & Certifications:

1: All training certificates and certifications required for the position of Lead Mission Support Technician.

2: Communications Center Manager (APCO, IPTM or equivalent course)

3: Leadership & Supervision (APCO, IPTM, or equivalent course)

Experience:

1: Total of ten years' experience providing law enforcement dispatch services with a city, county, state, tribal or federal law enforcement agency.

2: Five of these ten years, must have held the position of a law enforcement dispatch supervisor, or as a law enforcement field supervisor, with a city, county, state, tribal or federal law enforcement agency.

3: Five of these ten years, must be a "Communications Training Officer" or as a law enforcement "Field Training Officer" with a city, county, state, tribal or federal law enforcement agency.

4: Experience supervising within an "Emergency Operations Center" during an actual / declared "State of Emergency", to include mass fatality incidents, active shooter incidents, civil unrest, or natural disasters.

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Minimum Abilities, Knowledge & Skills Requirements:

Abilities:

1: Ability to lead by example, both on and off duty, identifying problems concerns within the team, developing solutions to these problems and ensuring that all dispatch personnel needs are addressed.

2: Ability to communicate properly with dispatch personnel & staff, law enforcement personnel & staff, and outside organizations & individuals, any issues, problems or concerns that affect dispatch or law enforcement operations and do so in a in a professional and productive manner.

3: Ability to teach, train and instruct dispatch personnel as a team, developing individual abilities, knowledge and skills so that individuals and the dispatch team as a whole, can reach their fullest potential in a short amount of time.

4: Ability to critically think, recognize problems, initiate solutions and communicate any required changes in dispatch protocol to civilian and law enforcement staff as needed.

5: Ability to plan, organize and conduct meetings and briefings with civilian and law enforcement command staffs on issues that may affect operations, communications, or personnel safety.

6: All abilities noted under “Lead Mission Support Technician”.

Knowledge & Understanding:

1: Knowledge and understanding of how to properly manage a law enforcement communications center to include staffing, workflow management and the development and implementing of law enforcement Operational Plans.

2: Knowledge and understanding of leadership principles and how to manage personnel with in a law enforcement communications center, with the understanding that proper leadership requires the ability to accomplish the tasks at hand through others.

3: Knowledge and understanding of how to properly plan, organize and staff the communications center during emergencies or special events.

4: Knowledge and understanding of how to identify and properly deal with personnel issues that arise within the communications center that include individual dispatchers, supervisors or outside sources.

5: All knowledge and understanding noted under "Lead Mission Support Technician".

Skills:

1: Possess the skills necessary to provide the proper leadership and direction to all personnel assigned to the communications center and to do so in a positive and constructive manner.

2: Possess the skills necessary to properly analyze all available information and make sound rational decisions when needed, drawing from training, knowledge and experience as a law enforcement dispatch supervisor.

3: Possess the necessary skills to quickly identify personnel problems that occur within the dispatch center and to immediately initiate solutions to address these problems in a professional, positive and productive manner.

4: Possess the necessary skills to prepare and conduct meetings and briefings with civilian and law enforcement staff on issues that may affect communications, operations or personnel.

5: Possess the necessary skills required to recognize and properly manage high liability calls for service to include officer-involved shootings, vehicle & foot pursuits, assaults, missing persons and mass casualty events.

6: All skills noted under Lead Mission Support technician.

Reference:

APCO training and standards can be located at **www.apcointl.org**

FEMA training and standards can be located at **www.training.fema.gov**

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TIMELINE OF KEY DATES

Pre-Event Requirements & Deadlines
July 1, 2026 – Background-check documentation due; Period of performance begins.
July 25, 2026 – Letter certifying qualifications due.

Travel & Arrival
August 21, 2026 – Approximate travel arrival to Gerlach, NV.
August 22, 2026 – Arrival at Black Rock Desert; begin on-site training.

Training Period
August 22–24, 2026 – On-site familiarization and meetings; contractor provides food and beverages.
August 25, 2026 – Personnel trained/certified by 0500; BRC catering begins; Pre-Patrol begins.

Operational Period
August 25 – September 9, 2026 – Full dispatch operations (24/7).

Catering Window
August 25 – September 9, 2026 (Dinner) – BRC catering provided.

Post-Event / Break Down
September 9, 2026 – Post-Patrol ends; contractor begins breakdown.
September 10, 2026 – Approximate departure from Gerlach.

Contract End
December 31, 2026 – Contract estimated completion date.