PERFORMANCE WORK STATEMENT (PWS)

ISO MATERIAL HANDLING EQUIPMENT
GLOBAL ASHORE MAINTENANCE

1. GENERAL

1.1 **BACKGROUND**

1.1.1 The Military Sealift Command (MSC) requires annual weight test, inspection, repair, and certification of material handling equipment (MHE) forklift equipment at all MSC Warehouses and Training Centers Globally. Maintenance may include appraisals, groom, inspections, certification, weight test, life cycle management, overhauls, refurbishment, repairs, reports, tests, and upgrades.

1.1.2 Repair work covered under this contract includes:

1.1.2.1 Annual Weight Test, Inspection and Certification.

1.1.2.2 Equipment Material Deficiencies requiring repairs reported by MSC.

1.1.2.3 Material discrepancies and repairs identified during the annual weight test, inspection, repair, and certification.

1.1.2.4 Procuring materials/parts, services, or a combination of both material/parts and services.

1.1.2.5 Emergent repair work reported by MSC.

1.2 **OBJECTIVES**

1.2.1 Under this contract, all services shall be performed by experienced forklift technical representatives/technicians. All parts ordered under this contract shall be brand name or equal parts and use the correct forklift manufactures technical manuals. Work will be performed at the Government facility where the MHE is physically located. For all forklift located in warehouse overseas (OCONUS) the contract will work with government reps to have out of commission forklifts repaired in 15 working days, for all forklifts located in continental United States, forklifts need repaired in 10 working days.

1.2.2 The scope of work for this contract includes technical representative/ technicians' services and parts for all MHE equipment. Systems for which services and parts will be provided are listed in the following paragraphs. Additional equipment may be added by contract modification, as required by MSC.

Location	Description / Model	MSC Number	Serial No
Augusta Bay, Italy	CAT 10K DS / DP50CN	23-23009	AT19F80018
BATS, San Diego, CA	CAT 10K DS / DP50CN	23-02659	AT19D80104
BATS, San Diego, CA	Hyster 6K DS / H60FT	23-02759	177V07405R
BATS, San Diego, CA	Hyster 6K DS / H60FT	23-02760	177V07407R

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BATS, San Diego, CA	Hyster 6K DS / H60FT	23-02761	177V07408R
BLOUNT ISLAND, Jacksonville, Fl	CAT 10K DS / DP50CN	23-02747	AT19D80103
BLOUNT ISLAND, Jacksonville, Fl	DOOSAN BOBCAT 10K DS	23-26003	FDB44-5110-01077
BLOUNT ISLAND, Jacksonville, Fl	DOOSAN BOBCAT 10K DS	23-26004	FDB44-5110-01079
BLOUNT ISLAND, Jacksonville, Fl	KALMAR 60K DS	23-94001	T34100.0014
BLOUNT ISLAND, Jacksonville, Fl	KALMAR 60K DS	N/A	T34100.0415
BLOUNT ISLAND, Jacksonville, Fl	Hyster 65K DS	23-12001	G008E01616K
BLOUNT ISLAND, Jacksonville, Fl	Hyster 6K DS H620FS	23-06001	E008E02164E
FORT EUSTIS, Williamsburg, VA	CAT 10K DS / DP50CN	23-02755	AT19E80093
FORT EUSTIS, Williamsburg, VA	CAT 10K DS / DP50CN	23-02788	AT19E80264
LCRK BLDG 1519, Virginia Beach, VA	Hyster 6K DS XM	23-05013	D187G31505B
LP-26 BAY 1, Norfolk, VA	DOOSAN BOBCAT 10K DS	23-25085	FDB44-5110-00934
LP-26 BAY 1, Norfolk, VA	DOOSAN BOBCAT 40K DS	N/A	N/A
LP-26 BAY 1, Norfolk, VA	COMBILIFT	29-23002	67628
LP-26 BAY 2, Norfolk, VA	DOOSAN BOBCAT 10K DS	23-25084	FDB44-5110-00933
MSC (MUTC), Virginia Beach, VA	LIFTKING 4K DS	23-02753	LK88643
MSC (MUTC), Virginia Beach, VA	Hyster 6K DS	23-02575	F187G18054J
MSC (MUTC), Virginia Beach, VA	Hyster 6K DS	23-02622	F187G18084J
MSC (MUTC), Virginia Beach, VA	Hyster 6K DS	23-02623	F187G18198J
MSC (MUTC), Virginia Beach, VA	Hyster 6K DS	23-05016	D187G31584B

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MSC (MUTC), Virginia Beach, VA	Hyster 6K DS	23-05014	D187G31692B
MSC (MUTC), Virginia Beach, VA	Hyster 6K DS	23-05019	D187G32071B
MSC (MUTC), Virginia Beach, VA	Hyster 6K DS	23-05018	D187G32101B
MSC (MUTC), Virginia Beach, VA	Hyster 6K EE	23-05005	F108G30480B
MSC (MUTC), Virginia Beach, VA	Hyster 6K EE	23-05000	F108G30481B
MSC (MUTC), Virginia Beach, VA	Hyster 6K EE	23-05002	F108G30483B
MSC (MUTC), Virginia Beach, VA	Hyster 6K EE	23-02129	G108N08985F
MSC (MUTC), Virginia Beach, VA	Hyster 6K EE	23-02133	G108N09050F
MSC (MUTC), Virginia Beach, VA	Hyster 6K EE	23-02374	G108N11354G
MSC OFFICE BUSAN KOREA	CAT 10K DS	23-20001	AT19E80511
MSC OFFICE BUSAN KOREA	Hyster 6K EE	23-05007	F108G30490B
MSCLANT DET CHARLESTON, SC	AWP/500/N/A 660SJ	25-24213	0300319861
MSCLANT DET CHARLESTON, SC	CAT 10K DS / DP50CN	23-23002	AT19E80613
MSCLANT DET CHARLESTON, SC	CAT 10K DS / DP50CN	23-25083	ATI9F80126
MSCLANT DET CHARLESTON, SC	KALMAR 50K DS	23-21001	T34100.0356
MSCLANT DET CHARLESTON, SC	BIG JOE 4.5K EE Reach Lift	28-00122	325190125
MSCLANT DET CHARLESTON, SC	Hyster 6K EE	23-02131	G108N09255F
PORT HUENEME, CA	DOOSAN BOBCAT 40K DS	23-22001	FDC05-2290-00145
PORT HUENEME, CA	Hyster 6K DS	23-02408	F187G14643G

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PORT ORANGE, TX	DOOSAN BOBCAT 40K DS	23-25060	FDC05-8470-00178
PORT ORANGE, TX	DOOSAN BOBCAT 10K DS	N/A	N/A
PORT ORANGE, TX	DOOSAN BOBCAT 10K DS	N/A	N/A
SP-312, Norfolk, VA	Hyster 6K DS XM	23-02281	D187G28688A
SSU Apra Harbor, Guam	Hyster 6K DS	23-02416	F187G14663G
SSU Apra Harbor, Guam	DOOSAN BOBCAT 10K DS	23-26005	FDB44-5110-01080
SSU Apra Harbor, Guam	DOOSAN BOBCAT 10K DS	23-26006	FDB44-5110-01081
SSU Apra Harbor, Guam	DOOSAN BOBCAT 10K DS	23-26007	FDB44-5110-01082
SSU Apra Harbor, Guam	DOOSAN BOBCAT 10K DS	23-26008	FDB44-5110-01083
SSU Apra Harbor, Guam	DOOSAN BOBCAT 10K DS	23-26009	FDB44-5110-01084
SSU Apra Harbor, Guam	DOOSAN BOBCAT 10K DS	23-26010	FDB44-5110-01085
SSU Apra Harbor, Guam	DOOSAN BOBCAT 10K DS	23-26011	FDB44-5110-01086
SSU Apra Harbor, Guam	DOOSAN BOBCAT 10K DS	23-26012	FDB44-5110-01087
SSU Apra Harbor, Guam	Hyster 6K DS	23-02396	F187G14610G
SSU Apra Harbor, Guam	TELESCOPIC BOOM-/-500-/-	25-00001	T120-04-000001
SSU JAPAN (YOKOHAMA)	CAT 10K DS	23-02779	AT19E80266-SSHO47P40I
SSU JAPAN (YOKOHAMA)	CAT 10K DS	23-02658	AT19D80283
SSU JAPAN (YOKOHAMA)	WIGGINS 15K DS	23-015SH	934104
SSU JAPAN (YOKOHAMA)	CLARK 6K DS	23-02721	P365GOV00129400FB
SSU JAPAN (YOKOHAMA)	Hyster 6K DS	23-010SH	A177B13638G
SSU JAPAN (YOKOHAMA)	N45ZR2-18.5 Reach Truck	28-00120	D264N02936R
SSU JAPAN (YOKOHAMA)	Hyster 6K EE	23-926SH	F108V17622W
SSU JAPAN, Sasebo, Japan	N45ZR2-18.5 Reach Truck	28-00121	D264N02937R
SSU JAPAN, Sasebo, Japan	Hyster 6K DS	23-02399	F187G14620G
SSU JAPAN, Sasebo, Japan	Hyster 6K DS	23-02403	F187G14638G

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SSU MANAMA BAHRAIN	CAT 10K DS	23-02746	AT19E80094
SSU MANAMA BAHRAIN	DOOSAN BOBCAT 10K DS	N/A	N/A
SSU MANAMA BAHRAIN	TOYOTA 14K DS	23-02707	70324
SSU MANAMA BAHRAIN	Hyster 36K DS	13-67476	F019E02568E
SSU MANAMA BAHRAIN	Hyster 6K DS	23-02413	F187G14655G
SSU MANAMA BAHRAIN	Hyster 6K DS	23-05012	D187G31504B
SSU SING, Singapore	CAT 10K DS	23-02765	AT19E80151
SSU SING, Singapore	Hyster 6K DS	23-02402	F187G14637G
SSU SING, Singapore	Hyster 6K DS	23-02411	F187G14653G
SSU SING, Singapore	Hyster 4K EE	23-02088	G108N09524F
SSU SING, Singapore	Hyster 4K EE	23-02087	G108N09527F
SSU SING, Singapore	Hyster 6K EE	23-02378	G108N10769F
W-143, Norfolk, VA	Hyster 4K EE	23-02780	A269N03843S
W-143, Norfolk, VA	Hyster 4K EE	23-02748	F108G01601S
W-143, Norfolk, VA	Hyster 4K EE	23-02286	F108G30330B
W-143, Norfolk, VA	Hyster 4K EE	23-02105	G108N09633F
W-143, Norfolk, VA	Hyster 4K EE	23-24167	A268G41901Y
W-143, Norfolk, VA	Hyster 4K EE	23-24169	A268G41902Y
W-143, Norfolk, VA	Hyster 4K EE	23-24178	A268G42040Y
W-143, Norfolk, VA	Hyster 4K EE	23-24179	A268G42078Y
W-143, Norfolk, VA	Hyster 4K EE	23-24180	A268G42221Y
W-143, Norfolk, VA	Hyster 6K EE	23-05008	F108G30484B
W-143, Norfolk, VA	Hyster 6K EE	23-05001	F108G30489B
W-143, Norfolk, VA	Hyster 6K EE	23-02703	F108V17623W
W-143, Norfolk, VA	Hyster 6K EE	23-02111	G108N08910F
W-143, Norfolk, VA	Hyster 6K EE	23-02112	G108N08911F

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W-143, Norfolk, VA	Hyster 6K EE	23-02121	G108N08957F

1.2.3 All work shall be performed in accordance with (IAW) Original Equipment Manufacturers (OEM) technical manuals, practices and procedures, United States Coast Guard (USCG) regulations, American Bureau of Shipping (ABS) regulations, General Technical Requirements (GTR), and MSC Technical Publications.

1.2.4 Perform the Annual Weight Test, Inspection, Repair, and Certification IAW the guidelines stated in the NAVSUP P-538 Management of MHE and Shipboard Mobile Support equipment (SMSE).

1.2.5 The Contractor shall be equipped to perform on site emergent repair work at all places of performance.

1.2 REFERENCES

1.3.1 The following references are the principal ones governing MHE Guidance. The Contractor shall follow all codes and standards applicable when performing the work, to include the following manuals and instructions:
1.3.1.1NAVSUP P-538 Management of Materials Handling Equipment (MHE) and Shipboard Mobile Support equipment (SMSE)
1.3.1.2NAVSEA SW0-23-AH-WHM-10, Eight Revision "Handling Ammunition and Explosives with industrial Material Handling Equipment (MHE).

1.3.1.3 Technical Manual to support all types / model / series MHE listed above.

2. PLACE AND PERIOD OF PERFORMANCE

2.1 PLACE OF PERFORMANCE

2.1.1 At the Government facility where the MHE is physically located.

San Diego, CA USA
Norfolk, VA USA
Virgina Beach, VA USA
Williamsburg, VA USA
Charleston, SC USA
Jacksonville, FL USA
Port Hueneme, CA USA
Port of Orange, TX USA
Apra Harbor, Guam USA
Augusta Bay, Italy
Busan, Korea
Manama, Bahrain
Sasebo, Japan
Yokohama, Japan
Singapore, Singapore

2.1.2 Services will be accomplished at MHE location using OEMs' technical manuals and Brand Name OEM repair parts. Contractors shall visit MSC sites as required. On-site visits may be necessary for inspections, overhauls, repairs, and tests. The Contractor shall comply with any necessary shipyard, Naval Base, port authority, or private pier access security and insurance requirements.

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2.2

PERIOD OF PERFORMANCE	
BASE PERIOD	01 AUGUST 2026 TO 31 JULY 2027
OPTION ONE	01 AUGUST 2027 TO 31 JULY 2028
OPTION TWO	01 AUGUST 2028 TO 31 JULY 2029
OPTION THREE	01 AUGUST 2029 TO 31 JULY 2030
OPTION FOUR	01 AUGUST 2030 TO 31 JULY 2031
SIX MONTH OPTION	01 AUGUST 2031 TO 31 JANUARY 2032

3. SPECIFIC TASKS (IN ADDITION TO THE MAINTENANCE REQUIREMENTS OUTLINED IN THE REFERENCES THE FOLLOWING ITEMS ARE APPLICABLE).

3.1 Provide experienced technical field service representatives/technicians to conduct repairs and perform preventive maintenance of forklift trucks. MHE forklift scheduled maintenance and; when required, 12-month, 18-month and a 36-month periodic inspection IAW applicable Technical Manuals.

3.2 Service provider is to perform Routine/Periodic Maintenance and Safety Certifications on the MHE identified IAW each of the technical manuals for type / model / series forklift listed.

3.3 Service provider shall submit a condition report on each MHE forklift asset to MSC, Norfolk, VA. These condition reports shall identify the overall condition of each asset and list all necessary repairs required to meet the operational and safety specifications of NAVSEA SW0-23-AH-WHM-10, Eight Revision "Handling Ammunition and Explosives with industrial Material Handling Equipment (MHE)(Tech Exhibits 0001 thru 0007).

3.3 Provide the services of a capable Contractor to perform all maintenance, disassembly, groom, inspections, overhaul, refurbishment, repair, and/or reassembly IAW all manufacturer requirements. Capable is defined as having technicians with the ability and capability of meeting the requirements of Paragraph 5 below.

3.4 Provide qualified technical field service representatives/technicians as defined in Paragraph 5, to inspect, troubleshoot, and/or adjust, as necessary, to bring the MHE equipment to proper operating and load parameters.

3.5 Following completion of an overhaul, repair, inspection, and or test, provide a computer generated report, prepared by a qualified technical field service representative/technician as defined in Paragraph 5, detailing the results of all visual inspections, clearance readings, repairs performed, test results, corrective actions, photographs taken, and any recommendations for future repairs. (Tech Exhibit 0004)

3.6 Coordinate with appropriate Government Site Managers to attend, witness, and certify repairs IAW applicable technical manuals.

3.7 Performance Documentation The vendor technical representative/technician shall obtain job final sign-off from cognizant MSC personnel prior to departing the job site when returning the repaired MHE. The MHE inspection will be conducted in accordance with NAVSEA Publication SW0-23-AH-WHM-10, NAVSUP P-538, and Technical Manual, Operation, Maintenance, Repair and Overhaul illustrated Parts Break down, and Shipboard use. The Government Site Engineer/Government maintenance personnel will inspect the work prior to acceptance and report to the Government Site Managers. (Tech Exhibit 0004)

3.8 The contractor shall provide a Condition Report, hard and electronic copies, for each unit identifying the current operational condition and all required repairs (Tech Exhibit 0001)

4. QUALIFICATIONS

4.1Qualification Standards. The Contractor shall provide qualified personnel to perform all contract work and services.

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4.1.1Experience interpreting, troubleshooting, and resetting HYSTER on-board dash displays on HYSTER MHE.

4.1.2 Access to HYSTER proprietary hardware and software required to reset on-board MHE electronics.

4.1.3 Thoroughly knowledgeable with ALL the MHE forklift equipment described within this contract.

4.1.4 Contractor must have access to technical manuals and diagnostic manuals applicable to the equipment being serviced.

4.1.5 Experience performing safety certifications on shipboard-approved diesel forklifts in accordance with the requirements set forth in the NAVSEA SW023-AH-WHM- 010, NAVSUP PUB 538, and equipment technical manuals.

5. CONTRACTING OFFICER'S REPRESENTATIVE (COR)

5.1 The COR will represent the Contracting Officer in the administration of technical details within the scope of this contract and will manage inspection of all deliverables. The COR is not otherwise authorized to make any representations or commitments of any kind on behalf of the Contracting Officer or the Government. The COR does not have the authority to alter the Contractor's obligations or change the specifications in the contract or issue a task or delivery order. If, as a result of technical discussions, it is desirable to alter contract obligations or statements of work, a modification must be issued in writing and signed by the Contracting Officer. The COR is responsible for reviewing invoices submitted by the Contractor and informing the Contracting Officer of areas where exceptions are to be taken. The COR's authority is non-delegable.

5.2 The COR will be designated by separate correspondence. That correspondence will be provided to the Contractor upon award.

6. AUTHORIZED CHANGES BY THE CONTRACTING OFFICER

6.1 The Contracting Officer is the only person authorized to approve changes in any of the requirements of this contract and notwithstanding provisions contained elsewhere in this contract, said authority remains solely the Contracting Officer. In the event the Contractor effects any change at the direction of any person other than the Contracting Officer, the change will be considered to have been made without authority, and no adjustment will be made in the contract price to cover any increase incurred as a result thereof.
6.2 Any Warranted Contracting Officer assigned to MSC, Contracting Directorate N10 within the limits of their Contracting Officer warrant is authorized to affect changes to this contract.

7. CONTRACTOR IDENTIFICATION
7.1 Contractor employees must be clearly identifiable while on Government property by wearing appropriate badges.
8.2 Contractor personnel and their subcontractors must identify themselves as Contractors or subcontractors during meetings, telephone conversations, in electronic messages, or correspondence related to this contract.

8. LICENSES, PERMITS, AND PRECAUTIONS
8.1 The Contractor shall, at the Contractor's expense, be responsible for obtaining any necessary licenses and permits, and for complying with any applicable laws, codes, and regulations, in connection with the performance of work. Further, the Contractor is responsible to ensure that proper safety and health precautions are taken to protect their workers.

9. LIST OF ATTACHMENTS.
12.1 (1) Technical Exhibit 0001 – Condition Found Report
(2) Technical Exhibit 0002 – Fork Maintenance Form
(3) Technical Exhibit 0003 – MHE Safety Certification Form
(4) Technical Exhibit 0004 – Itemized Work Completed Form
(5) Technical Exhibit 0005 – Aerial Maintenance Platform Certification
(6) Technical Exhibit 0006 – Battery Evaluation Worksheet

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(7) Technical Exhibit 0007 – MPJ Inspection Record Form.

10. PROPOSED CLIN STRUCTURE.
10.1 CLIN Description

0001 Annual Weight Test, Inspection, Repair, and Certification to include the associated travel, material to include all parts needed to repair all type/model/series equipment, labor and repairs necessary to complete all maintenance and certification services
0002 Emergent Repairs to include the associated travel, material, and labor to complete the repairs beyond the scope of work when authorized by Contract officer

11. NORFOLK - Technical Points of Contact (POCs):

Primary POC: Damian Schmitt

Email: damian.r.schmitt2.civ@us.navy.mil

Phone: 757-341-5755

Alternate POC: Dennis Lewis

Email: dennis.j.lewis4.civ@us.navy.mil

Phone: 757-839-1408

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PERFORMANCE REQUIREMENT SUMMARY

PERFORMANCE ELEMENT	ACCURACY	TIMELINESS	FORMAT	Method of Surveillance
MHE Forklift Condition Reports	100% condition reports will be provided to the MSC N4 MHE/OHE support desk	100% timely delivered within five (5) business days of completion of inspection.	Via email in PDF format	100% Inspection: SME in N4 MHE/OHE Team reviews all condition reports for required maintenance and repairs.
MHE Forklift Safety Certification Forms	100% Safety Certification forms will be provided to the MSC N4 MHE/OHE support desk	100% timely delivered within five (5) business days of completion of certification or upon delivery of the MHE forklift.	Via email in PDF format	100% Inspection: SME in N4 reviews all condition reports for required maintenance and repairs.

MHE Forklift Inspection Forms	100% Inspection Forms will be provided to the MSC N4 MSC N4 MHE/OHE support desk	100% timely delivered within five (5) business days of completion of inspection.	Via email in PDF format	100% Inspection: SME in N4 reviews all condition reports for required maintenance and repairs.

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