



HONOLULU AUTHORITY FOR RAPID TRANSPORTATION

HONOLULU RAIL TRANSIT PROJECT

Project Management Information Systems (PMIS) Software

REQUEST FOR INFORMATION

RFI-HRT-2600001

Issue Date: February 19, 2026

QUESTIONS RELATING TO THIS RFI:

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HONOLULU AUTHORITY FOR RAPID TRANSPORTATION

NOTICE OF REQUEST FOR INFORMATION

NO. RFI-HRT-2600001

FOR

PROJECT MANAGEMENT INFORMATION SYSTEMS (PMIS) SOFTWARE

Vendors responding to this Request for Information (RFI) shall submit response materials by no later than **4:00 p.m. Hawai'i Standard Time on March 10, 2026**, via email: *Attn: RFI-HRT-2600001* to transitmailbox@honolulu.gov.



LORI M.K. KAHIKINA, P.E.

Executive Director and CEO

Honolulu Authority for Rapid Transportation

Project Management Information System (PMIS) Request for Information

Summary

This Request for Information (RFI), conducted pursuant to Hawaii Administrative Rules §3-122-9.02 *Request for Information*, seeks responses from Vendors that are developers/manufacturers of Project Management Information System (PMIS) solutions catered towards construction management. The Honolulu Authority for Rapid Transportation (HART) is evaluating possible replacements of its current PMIS.

Background

The Honolulu Authority for Rapid Transportation (HART) (honolulustransit.org) is Honolulu's public transit authority responsible for planning and constructing the Honolulu Rail Transit Project called Skyline - the first fully automated, driverless urban light metro system in the United States and the largest public infrastructure project in Hawai'i's history. Annual expenditures for 2026 and 2027 are approximately \$1 billion with active contracts effective through 2031.

Currently HART utilizes Oracle Unifier as its current Project Management Information System (PMIS) alongside P6 – both SaaS products - with an integration between the two. HART relies on Unifier and P6 for scheduling, invoice processing, Key Performance Indicator (KPI) reporting, contract management, and construction management.

The core HART team has approximately 200 licensed users. An additional 100 licensed users consist of HART's contractors, making the total licensed user count around 300 users.

HART's Business Systems team is responsible for administering and maintaining the PMIS. The team consists of 4 full-time employees: A lead, a data analyst, a developer, and a technician.

Objectives

HART is releasing this Request for Information (RFI) to evaluate possible replacements for its current PMIS and to inform HART regarding the market and assist in creating a possible subsequent procurement.

HART is looking for vendors whose software improves upon what Unifier provides, solving common pain points, while also giving access to modern reporting, User Interface (UI), and data management tools. The vendor should have an on-staff team dedicated and experienced in PMIS data migration to work with HART's Business Systems team to migrate data from Oracle Unifier to the new Solution.

As Skyline is a federally funded project, HART is required to fulfill additional requirements to comply with federal standards. The objectives and additional requirements are detailed herein.

Disclaimer

This RFI is issued solely for information gathering and planning purposes only and does not constitute an offer or competitive solicitation. The issuance of this RFI and vendor preparation and submission of information do not commit HART, nor any vendor, to any contractual relationship, directly or indirectly. HART will not reimburse or make payment for any costs incurred in the preparation and submittal of vendor responses. The representations made by vendors in their responses will be considered material representations of fact upon which reliance shall be placed if HART determines to conduct a subsequent competitive solicitation.

Response Property of HART

All materials submitted in response to this RFI become the property of HART. HART reserves the right to incorporate into a subsequent solicitation, if issued, any recommendations presented in the response to this RFI.

Proprietary or Confidential Information

Any information contained in vendor responses that is proprietary or confidential must be clearly designated. **Marking of the entire response as proprietary or confidential will neither be accepted nor honored.** HART will not accept responses where pricing is marked proprietary or confidential.

To the extent consistent with and allowable by the Uniform Information Practices Act (Modified) HRS §92F, HART will maintain the confidentiality of Vendor's information marked "confidential" or "proprietary." If a request is made to view vendor's confidential or proprietary information, HART will notify vendor of the request.

Responses Due

HART requests that vendors respond with any preprinted materials that substantiates the information requested, and descriptions to the requirements listed.

Please provide responses in an electronic format, such as PDF or Microsoft Word. This will assist in HART's review. After reviewing the responses, vendors may be selected for on-site or virtual demonstrations of their solutions. Vendors should also be prepared to provide fully functional evaluation licenses of any proposed software upon request. A vendor's failure to respond to this RFI

will not prohibit the vendor from responding to any subsequent competitive solicitation that may result from the RFI.

Responses to this RFI and questions regarding its content should be submitted to: *Attn: RFI-HRT-2600001* to transitmailbox@honolulu.gov no later than **4:00pm, March 10, 2026** Hawaii Standard Time (HST). However, HART is eager to receive and review vendor Responses as soon possible after the release of this RFI, therefore, vendors are encouraged to submit their responses quickly.

Please do not cut and paste your responses into this RFI. Instead provide your response as a separate document and include numbers referencing each RFI section you are responding to. Only the one electronic copy need be submitted.

E-mail is the only method of delivery. Hardcopy responses, materials and faxed responses will not be accepted. Please submit responses via the following email address: transitmailbox@honolulu.gov.

Optional – Information Exchange Meetings and Product Verification

HART may meet individually with vendors for follow up information as HART deems necessary. HART will contact vendors if it decides to engage in informational exchange meetings.

Following vendor informational exchange meetings, HART, at its sole discretion, may select one or more of the vendors for on-site or virtual product verification. Additionally, HART will request the selected vendors provide fully functional evaluation copies of their solutions valid for at least 30 days.

I. Features and Requirements

The following describe HART's requirements for a PMIS solution. Please explain whether vendor's solution satisfies each of the following and include a detailed, yet concise explanation how the solution satisfies each one of the following:

1. Project Management

- a. Allow contractors to submit Information Requests, Daily Field Reports, Invoices, and Project Deliverables for review.
- b. Allow contractors enough access to the system to fulfill contractual responsibilities while maintaining data security for the owner.
- c. Link together related documents and records, such as Issues, Change Orders,

Correspondence etc.

- d. Create and maintain construction management review procedures that can accommodate different team structures for each contract.
- e. Have a system for version control for documents -- especially for drawings, so that field inspectors have the latest plans readily available.
- f. Encourage timely review and response times through a robust notification system.
- g. Maintain a file repository of all records and completed reviews that can be easily shared to third parties without PMIS access.
- h. Support processes from all departments, including finance, property acquisition, planning, human resources, procurement, contract administration and document control.
- i. Allow non-P6 license holders to access schedule data within the PMIS system in a digestible format

2. Reporting

- a. Organize earned value in the PMIS under a Work Breakdown Structure (WBS) that can vary by contract.
 - i. Support reporting that can re-organize earned value into different formats based on user queries.
- b. Create different reports based on user queries on project level and contract level
- c. Enable cyclical report generation
- d. Enable custom print layouts of data collected from PMIS forms
- e. Distill data into dashboards built into the PMIS or have integration with external dashboard apps such as Power BI

3. Security and Data

- a. Maintain all correspondence, records, and other data related to the project for a minimum of ten years after project closure.
- b. Have all project data be exportable into digestible formats such as PDF, Word, Excel, etc.
- c. Have different security profiles per user that takes into account user Company, document being looked at, contract, etc.

II. Requested Information

1. Company and Product Overview

- a. Provide company overview and its history with developing, implementing and supporting PMIS software solutions.
- b. Describe the composition and size of the company's customer base.
- c. Briefly explain what vendor believes differentiates Vendor's PMIS solution from others in the market.

2. Software Functionality

- a. Are there reporting tools to analyze and visualize data in the database? Does the solution support user created dashboards either hosted on the PMIS or have the PMIS integrate with third party dashboard apps?
- b. How does the PMIS support auditing for data integrity? Are there administrative tools to check on user activity such as downloads, uploads, data entry, and file interaction?
- c. Are there any limitations to the PMIS's Application Programming Interface (API) capabilities?
- d. How does the PMIS handle document routing and review? Can it support complex routing scenarios based on variable conditions defined by the Business Systems team?
- e. Are there cost tools to define Schedule of Values (SOVs) of contracts, manage change orders, file monthly payments, etc.? Are there tools for users to track contract costs and total incurred?
- f. Does the solution support file hosting? Is there any form of version control? Is there any storage limitation?
- g. Are users able to access the software on their mobile phones? Is it usable even with a slow or limited internet connection?
- h. Describe any additional functionality of vendor's solutions not mentioned above that would be beneficial for HART.

3. Pricing, Licensing and Delivery

- a. What is the pricing model for licenses and any services including professional services and maintenance and support? Is licensing subscription-based, perpetual, or something else? Please provide details on the pricing structure.
- b. Does Vendor engage in direct sales, or are sales made through a third-party reseller?

- c. Is the solution Software as a Service (SaaS), On-premise, or hybrid?
- d. What is included in the licensing?
- e. Are there discounts offered for government customers, and/or discounts for multi-year agreements?

4. Support and Training

- a. What types of customer support is available (e.g., 24/7 phone, email support, live chat)?
- b. Provide details on your support team's response time and resolution times for critical issues.
- c. Is there options for onboarding assistance, training, or documentation to help our team get up to speed with the system?
- d. Is there an online knowledge base or self-service portal available for troubleshooting and FAQs?
- e. What is the time frame for training and assistance until the software can be fully administered by the Business Systems team on their own?

5. Implementation and Timeline

- a. What is the typical implementation timeline? Provide a step-by-step overview of the process and whether a third-party System Integrator is needed?
- b. Does Vendor have in-house resources to migrate data from Oracle Unifier, or is a third-party System Integrator needed?
- c. What kind of resources or support is provided during the deployment phase (e.g., dedicated project manager, technical consultant)?

6. References and Case Studies

- a. Please include the contact information for 2-3 customers that have like implementations similar to HART's requirements. The reference customers must be willing to share their experiences with vendor's solution including implementation, use in the ordinary course of business and any challenges.
- b. Have you worked with organizations with similar federal compliance requirements? If so, provide examples of successful deployments?