



March 31, 2026

To: Whom It May Concern

Subject: Expression of Interest (EOI) - Unified Enterprise Transit Operations Platform

SEPTA is seeking qualified firms to gather information from qualified vendors capable of providing a.) and enterprise transit operations software platform and/or b.) professional services to support implementation, integration, and modernization of such a platform. The intent is to identify solutions that can support SEPTA's transition to a modern, integrated enterprise architecture, with alignment to enterprise workforce and financial systems. This may lead to the potential for a future solicitation of a Request for Proposal ("RFP").

SEPTA requests that interested parties submit an EOI response document containing responses to the Authority's technical specification **no later than Friday, April 24, 2026 by 11:00 am ET.**

SEPTA does not intend to hold discussions at this time; however, SEPTA may contact interested parties to schedule individual meetings with SEPTA's staff either at our headquarters in Philadelphia or virtually via video conference.

All questions pertaining to this EOI must be submitted in writing to Karen Cyphers, via e-mail (kcyphers@septa.org), **no later than Friday, April 10, 2026 by 4:00 pm ET.** The answers to all questions submitted will be forwarded to all prospective respondents.

If your organization is interested in this project, please submit all documentation to me, via email, at kcyphers@septa.org.

By participating in this EOI the Proposer is unconditionally agreeing to the following: (i) SEPTA will be authorized to use any information submitted, referenced, or presented during this EOI including, but not limited to a potential Scope of Services; (ii) SEPTA shall be authorized to reproduce, distribute, display, and create derivative works from any information received during this EOI; and (iii) SEPTA shall not be obligated to engage or otherwise compensate Proposer in any manner or for any reason for SEPTA's use of any information and/or material submitted by Proposer during this EOI or information contained therein, or any other right granted hereunder.

Please note: This is not a vendor selection process. This letter must not be interpreted as an award of a contract or as a commitment to reimburse for any costs incurred in the preparation or participation of this EOI.

Thank you for your interest in the Authority.

Sincerely,

Karen Cyphers

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