



December 23, 2025

TO WHOM IT MAY CONCERN:

**Subject: Request for Proposal (RFP) No. 25-00329-ACAC- Outsourced Medical Services**

Southeastern Pennsylvania Transportation Authority (SEPTA) is soliciting proposals from qualified consultants. The consultant must be able to provide Outsourced Medical Services, as further described in the Scope of Work for this RFP.

Prospective Proposers can view or download the Request for Proposal Documents from SEPTA's website at [www.septa.org](http://www.septa.org). Follow this path: Business/Procurement/Bid& RFP Opportunities/Over \$100,000 Non-EPS Bid/RFP Opportunities. The RFP documents include Proposers Instructions, Agreement, Scope of Services, and associated attachments.

**CAUTION:** While subsequent correspondence and follow-up documentation concerning this RFP will only be sent to consultants who have submitted written requests for the proposal documents via email, all correspondence and RFP documents will be posted on our website at the previously mentioned path. It is the consultant's responsibility to ensure that it has all the necessary correspondence and documents from SEPTA to properly prepare its proposal.

Each proposal shall be submitted in two (2) separate parts, enclosed in two (2) separate packages, and identified as Technical Proposal and Price Proposal. Price proposals will not be opened until the technical evaluation is completed. **A Pre-Proposal Meeting will be held on Tuesday, January 13, 2026 at 11:00AM, via a Teams Meeting.** A representative of your company is encouraged to join to discuss the proposed work with representatives of SEPTA, but attendance is not mandatory.

Guests will not be permitted to access the floors of 1234 Market Street. Information to attend the Pre-Proposal Meeting.

Prebid Meeting Information (via Teams), is as follows:

**Microsoft Teams Need help?**

**Join the meeting now**

**Meeting ID: 289 815 794 395 79**

**Passcode: st6Aj9ZX**

**Dial in by phone**

**+1 312-593-1554,,737236847# United States, Chicago**

**Find a local number**

**Phone conference ID: 737 236 847#**

**For organizers: Meeting options | Reset dial-in PIN**

All questions pertaining to this request for proposal must be submitted in writing to SEPTA, 1234 Market Street, 11th Floor, Philadelphia, Pennsylvania 19107, Attn: Carolyn Caruso, Procurement & Supply Chain Mgt. Dept. via email: [ccarus@septa.org](mailto:ccarus@septa.org). **All questions must be received no later than the close-of-business (4:30 P.M.) on Tuesday, January 20, 2026.** The answers to all questions submitted will be provided via official addenda. **One (1) copy of the**

**Technical Proposal and one (1) copy of the Price Proposal are to be submitted to SEPTA, by the close of business (4:30 P.M.) on Tuesday, February 3, 2026.**

**Please direct all correspondence to:**

Carolyn Caruso  
Senior Contract Administrator  
215-580-7599  
Ccaruso@septa.org  
Procurement & Supply Chain Mgt. Dept.  
Division 1234 Market Street, 11th Floor  
Philadelphia, Pennsylvania 19107

Subject to SEPTA's right to reject any and all proposals and/or to negotiate separately with any firm in any manner deemed appropriate to serve its best interests, if any award is made as a result of these proposals, it will be made on the basis of the proposal which best satisfies the intent of the RFP and other factors considered in the best interests of SEPTA.

SEPTA, in accordance with Title VI of the Civil Rights Act of 1964, 78 Stat. 253, 42 U.S.C. 2000d to 2000d-4, and Title 49, Code of Federal Regulations, Department of Transportation, SubTitle A, Office of the Secretary, Department of Transportation, in Federally Assisted Programs of the Department of Transportation issued pursuant to such Act, hereby

notifies all proposers that it will affirmatively, insure that in regard to any contract entered into pursuant to this advertisement, disadvantaged business enterprises will be afforded full opportunity to submit proposals in response to this invitation, and will not be discriminated against on the grounds of race, sex, color, or national origin in consideration for an award.

Consultant will be required to comply with all applicable Equal Employment Opportunity laws and regulations. All proposers will be required to certify compliance with Executive Order 12549 (ineligible contractors). Oral, telegraphic or telephonic proposals or modifications will not be considered.

Sincerely,

*Carolyn Caruso*

Carolyn Caruso  
Senior Contract Administrator