

Questions & Answers Log

	Section Reference	Question	Answer
1		Can the Commonwealth clarify how the existing Pyxis system interfaces with the refrigerators today? Specifically, is the refrigerator required to electronically interface with Pyxis-controlled access hardware, or is the requirement limited to secure medication storage within a Pyxis-managed workflow?	A Pyxis bracket is bolted to the refrigerator to control the door.
	Section Reference	Question	Answer
2	III Scope of Work	Is the intent of the internal lock box drawer requirement to provide secondary physical security for designated medications, or is the Commonwealth seeking a specific lock-box configuration currently utilized within the existing Helmer units?	The drawer is to provide a secondary form of security.
	Section Reference	Question	Answer
3		Will refrigeration systems utilizing modern frost-management technology that maintain temperature stability without user-adjustable defrost scheduling be considered compliant?	The refrigerators will use frost-management technology without user-adjustable defrost scheduling.
	Section Reference	Question	Answer
4	III Scope of Work	Are the stated dimensions (L 24" x W 31.5" x H 26.7") intended as maximum allowable dimensions due to existing cabinetry and installation constraints, or are they provided as the dimensions of the current refrigerator inventory?	The dimensions provided are the maximum dimensions for the spaces where refrigerators will be installed.
	Section Reference	Question	Answer
5	III Scope of Work	What are the State's minimum warranty thresholds? [Basis of design: Helmer compressor, parts, and labor coverage is a 7/2/1 warranty]	Contractors can find the minimum warranty requirements in the Scope of Work section of the Statement of Work.
	Section Reference	Question	Answer
6		Are existing refrigerators to be removed, relocated, or disposed of by the Contractor, or will the Commonwealth perform those activities?	Removal, relocation, and disposal of the current refrigerators is not included in this IFB.
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7	III Scope of Work	Please define the required scope of installation services and identify any commissioning, calibration, validation, integration, training, or removal requirements expected of the Contractor.	The selected Contractor shall calibrate the refrigerators after installation.
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8	III Scope of Work	Should the Contractor provide new pedestals, and if so, are pedestal assembly and anchoring required?	The selected Contractor shall provide undercounter pedestals for each refrigerator as detailed in the Scope of Work section of the Statement Work. The selected Contractor shall provide installation.
	Section Reference	Question	Answer
9	VIII Payment	Will there be a deposit payment for the purchase?	Contractors should review the Payment Provisions section of the Statement of work.
	Section Reference	Question	Answer
10	III Scope of Work	If the highlighted brand is unavailable, is a substitute with the same dimensions and necessary aesthetics acceptable?	The Commonwealth will not accept substitutions.
	Section Reference	Question	Answer
11			
	Section Reference	Question	Answer
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	Section Reference	Question	Answer