THIS IS A SOURCES SOUGHT ANNOUNCEMENT, A MARKET SURVEY FOR WRITTEN INFORMATION ONLY. THIS IS NOT A SOLICITATION ANNOUNCEMENT FOR PROPOSALS AND NO CONTRACT WILL BE AWARDED FROM THIS ANNOUNCEMENT. NO REIMBURSEMENT WILL BE MADE FOR ANY COSTS ASSOCIATED WITH PROVIDING INFORMATION IN RESPONSE TO THIS ANNOUNCEMENT OR ANY FOLLOW-UP INFORMATION REQUESTS. NO TELEPHONE CALLS WILL BE ACCEPTED REQUESTING AN RFQ PACKAGE OR SOLICITATION. THERE IS NO RFQ PACKAGE OR SOLICITATION. IN ORDER TO PROTECT THE PROCUREMENT INTEGRITY OF ANY FUTURE PROCUREMENT, IF ANY, THAT MAY ARISE FROM THIS ANNOUNCEMENT, INFORMATION REGARDING THE TECHNICAL POINT OF CONTACT WILL NOT BE GIVEN AND NO APPOINTMENTS FOR PRESENTATIONS WILL BE MADE.

The U.S. Food and Drug Administration (FDA), Office of Acquisitions and Grants Services (OAGS) issues this Sources Sought Notice (SSN) on behalf of the Center for Biologics Evaluations and Research (CBER) in order to determine if there are existing small business sources capable of providing a Preventive and unlimited Corrective Repair (Essentialcare or equal) service agreement for a Surface Plasmon Resonance (SPR) Biacore T200 instrument (S/N: 28975001-2528993) for a Base year plus two (2) possible one-year option years.

The maintenance agreement for this instrument expired on 02/24/2025 so a new service agreement is needed as soon as possible.

Period(s) of Performance: Base plus two (2) option years with the following *anticipated* period of performance dates:

Base Year: 08/30/2026 – 08/29/2027
Option Year 1: 08/30/2027 – 08/29/2028
Option Year 2: 08/30/2028 – 08/29/2029

If your firm is considered a small business source under North American Industry Classification System (NAICS) 811210 – Electronic and Precision Equipment Repair and Maintenance; with a Small Business Size Standard of $34 Million, and you believe that your firm would be able to provide the FDA with the service described below, please submit an email to suzanne.martella@fda.hhs.gov. Other than small business concerns are also encouraged to submit capability statements. The vendor shall include information about the company and demonstrate that it can meet all of the minimum performance requirements.

Minimum Performance Requirements for the Preventative Maintenance and Unlimited Repair Service Agreement:

1. **Annual Preventive Maintenance (PM):** The Contractor shall provide one (1) scheduled Preventive Maintenance visit per contract year, executed during normal business hours (Monday through Friday, 8:00 AM – 5:00 PM ET, excluding Federal Holidays). The PM service shall include

a comprehensive full-system diagnostic utilizing exclusive manufacturer-validated software, and the exchange of critical wear-and-tear components required to maintain the instrument to original equipment specifications. The PM visit shall be pre-scheduled at a date and time mutually convenient to the Government and the Contractor.

2. **Corrective Maintenance (Repairs):** The Contractor shall provide unlimited on-site corrective maintenance and emergency repairs. All repair pricing shall include all engineer labor, travel expenses, and OEM-certified replacement parts, components, subassemblies, and materials. The Government shall not be subject to additional billable service orders or separate parts charges for repairs executed during the coverage period.
3. **Priority Emergency Response Timeline:** The Contractor shall provide priority technical support (via telephone or email) with a maximum eight (8) hour remote response window from initial notification. In the event a technical issue cannot be resolved remotely within two (2) business days, the Contractor shall dispatch a certified Field Service Engineer to arrive on-site for physical repairs within three (3) business days of the call for service.
4. **Proprietary Software, Firmware, and Support Access:** The Contractor shall provide unlimited priority access to the Original Equipment Manufacturer (OEM) online support center for technical maintenance support, advice, and online training modules. Coverage shall include the provision of all critical and non-critical hardware and software updates, application supports, firmware updates, repair procedure bulletins, and technical revisions issued during the performance period.
5. **OEM Standards and Certified Parts:** All maintenance and repair activities shall be performed in strict accordance with the Original Equipment Manufacturer (OEM) specifications, technical manuals, and active service bulletins. All replacement components, parts, and subassemblies utilized during PM or corrective actions must be OEM-certified.

Service Records and Reports: The Contractor shall, commensurate with the completion the preventive maintenance or repair service visit, provide the end-user of the equipment with a copy of a field service report/ticket identifying the equipment name, manufacturer, model number, and serial number of the equipment being serviced, a detailed description of the work performed, the test instruments or other equipment used to perform the service, the name(s) and contact information of the technician who performed the service, and for information purposes, the on-site hours expended, and parts/components replaced.

Place of Performance

The equipment is located, and services shall be performed at the Center for Biologics Evaluation and Research (CBER) at the following addresses:

US FDA/CBER
Federal Research Center
10903 New Hampshire Ave
Building 52/72, Ground floor labs

Silver Spring MD 20993

Responses to this Sources Sought shall unequivocally demonstrate that the respondent is regularly engaged in the sale of same or substantially similar services. Though the target audience is small business vendors or small businesses capable of supplying a U.S. product/service of a small business vendor or producer, all interested parties may respond. At a minimum, responses shall include the following:

- Business name and bio, Unique Entity ID (SAM) number, business address, business website, business size status (i.e., SB, VOSB, SDVOSB, HUBZone SB, SDB, WOSB, LB), point of contact name, mailing address (if different from business address), phone number and email address. Provide this same information again if responding to provide a service offered by another firm.
- Descriptive literature, brochures, marketing material, etc. detailing the preventive-corrective maintenance services which the responding firm is regularly engaged in providing, including services for the aforementioned Cytivia BiaCore T200 instrument. Capability statements must provide sufficient information that unequivocally demonstrates that the technical requirements and/or delivery time identified above can be met.
- Past Performance (within the last 3 years) information for the sale of same or substantially similar product/service to include date of sale, description of products/services provided, contract dollar value, client name, client address, client contact name, client point of contact (POC) mailing address (if different from that provided for client), client POC phone number, client POC email address, and name of the manufacturer (to include Unique Entity ID (SAM) number and size status) if not the respondent.
- The offeror shall furnish sufficient technical information necessary for the Government to conclusively determine that the offered services meet the technical requirements identified above.
- The offeror's capability to initiate service within the required response-time requirement from original notification.
- If applicable, identification of the firm's GSA Schedule contract(s) by Schedule number and SINs that are applicable to this potential requirement are also requested.
- If applicable, identification of Best in Class (BIC) contract information or other Government-wide or HHS-wide contracts that the equipment/service is available on.
- If a large business, provide whether subcontracting opportunities exist for small business concerns.
- Standard commercial warranty and payment terms.
- If a product, provide place of manufacture or any other applicable information to enable

review and analysis pertaining to the Buy American statute and requirements relating to Made in America in the event a nonavailability waiver request through the MIAO Digital Waiver Portal is needed.

- Though this is not a request for quote, informational pricing for the services would be helpful for market research purposes.

The Government is not responsible for locating or securing any information not identified in the response.

Interested Contractors must respond with capability statements which are to be submitted by email only to the point of contact listed below on or before **3:00 pm** (Central Time in Jefferson AR) on **July 17, 2026** to Suzanne Martella, email suzanne.martella@fda.hhs.gov. **Reference: 75F40126SSN135706.**

Disclaimer and Important Notes

This notice does not obligate the Government to award a contract or otherwise pay for the information provided in response. The Government reserves the right to use information provided by respondents for any purpose deemed necessary and legally appropriate. Any organization responding to this notice should ensure that its response is complete and sufficiently detailed to allow the Government to determine the organization's qualifications to perform the work.

Responses with weblinks will not be opened or viewed.

Responses must demonstrate capability, not merely affirm the respondent's capability (i.e. the response must go beyond the statement that, "XYZ company can provide the instrument, technical support, services, etc.").

Respondents are advised that the Government is under no obligation to acknowledge receipt of the information received or provide feedback to respondents with respect to any information submitted. After a review of the responses received, a pre-solicitation synopsis or combined synopsis/ solicitation may be published in SAM.gov – Contracting Opportunities. However, *responses to this notice will not be considered adequate responses to a solicitation.*

Confidentiality and Proprietary Information

No proprietary, classified, confidential, or sensitive information should be included in your response. The Government reserves the right to use any non-proprietary technical information in any resultant solicitation(s).

Additional Notes:

If the stated requirements appear restrictive, please submit comments detailing the concern. Though this is not a request for quote, informational pricing for the service would be helpful.