Waterless Towels
1202SC26Q2715

ATTACHMENT 3: PAST PERFORMANCE QUESTIONNAIRE

SUBJECT: Past Performance Questionnaire for 1202SC26Q2715, Waterless Towels

PAST PERFORMANCE INSTRUCTIONS

The USDA/US Forest Service, Incident Procurement Operations (IPO), At Incident Management Support (AIMS) Logistics Contracting Branch based in Boise, ID, has issued a solicitation for a Purchase Order (PO) for the National Interagency Fire Center (NIFC) located in Boise, ID.

Past performance information will be used to evaluate proposals received. **Section A is to be completed by the Offeror**. Section A of the enclosed questionnaire lists the contractor who has identified your office as a source to evaluate their past performance. Section A also authorizes release of this information to the PPS, IPO and NIFC.

The Offeror must provide this entire document to each of its assessors. **The Offeror shall only submit with its proposal (by the closing date of the Solicitation) copies of Section A** of the questionnaire as provided to the assessors.

Section B in its entirety is to be completed by the assessor(s). An individual assessor knowledgeable of the contractor's quality of services rendered is requested to verify, complete the questionnaire, and submit to the Contract Specialist listed below. If evaluating more than one contract for the same contractor, use a separate questionnaire for each contract being evaluated.

Prospective Assessors,

Because this information is critical to the evaluation process, your time and effort in providing your assessment is greatly appreciated. The questionnaire should be completed as soon as possible but not later than Friday, July 17, 2026 by 17:00 Eastern Daylight Time. Assessor is requested to send electronically to matthew.cox2@usda.gov.

*Assessor: **Please do not send this information to the Offeror being evaluated.**

Thank you in advance for your cooperation and expeditious response to this request.

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PAST PERFORMANCE QUESTIONNAIRE

SECTION A: Contractor Information ***(to be completed by the Offeror prior to forwarding to assessors)***

Solicitation Number	1202SC26Q2715
Description	Waterless Towels
Agency, Customer	USDA/US Forest Service, NIFC Northern Rockies Incident Support Cache (NRK)

1. Offeror:

   Business Address:

2. Offeror Point of Contact:

3. Offeror Phone number:

4. Assessor's Contract Award Information:

5. Description of Services provided under contract:

6. Contract award date:

7. Contract Amount:

8. Period of Performance or Delivery Date:

ASSESSOR INFORMATION:

Business Name	
Assessor's Name	
Title	
Phone Number/eMail Address	

Authorization is hereby granted to provide the information requested in this questionnaire to USFS/National Interagency Fire Center, Contracting Office, Boise, Idaho.

_____

(Offeror's Signature)

_____ _____

(Offeror's Name and Title/Authority, Date)

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SECTION B: Assessors Information **(*to be completed by Assessors).***

RATING SCALE: Definitions

Past Performance Evaluation Ratings	
Rating	**Description**
Acceptable (A)	Based on the offeror's performance record, the Government has a reasonable expectation that the offeror will successfully perform the required effort, or the offeror's performance record is unknown.
Unacceptable (U)	Based on the offeror's performance record, the Government has no reasonable expectation that the offeror will be able to successfully perform the required effort.

The questions on the survey (see below) shall be rated in accordance with the definitions provided in the Rating Scale. Any unacceptable rating shall be supplemented with an explanation in the space provided.

QUALITY OF SERVICE

1. Rate the contractor's compliance with contractual requirements. A U*

2. Overall rating of contractor quality of goods/services. A U*

*PROVIDE RATIONALE:

SCHEDULE

1. Delivery was within required time period specified by contract requirements. A U*

2. Rate the contractor's ability to control cost and submit invoices. Are invoices complete, accurate, and timely? A U*

*PROVIDE RATIONALE:

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BUSINESS RELATIONS

1. Overall rating of contractor's business practices (e.g. maintaining a positive working relationship, business ethics, timely and effectively resolving any problems, etc.) A U*

2. Rate the working relationship between contractor's management, and your company (i.e. contractor's history of reasonable and cooperative behavior, commitment of customer satisfaction; concern for the interest of the customer). A U*

3. Rate the contractor's ability to submit required reports and/or invoices in a timely manner. A U*

4. Rate the contractor's responsiveness to customer complaint resolution. A U*

5. Overall rating of contractor's business relations. A U*

*PROVIDE RATIONALE:

How would you feel about awarding another contract to this contractor?

_____ Would not hesitate to award another contract to this contractor.

_____ Would most likely award another contract to this contractor.

_____ Would think twice about awarding another contract to this contractor but would do so if no better alternative existed.

_____ Do not wish to award another contract to this contractor.

_____ Would not award another contract to this contractor.

Overall Rating of Contractor's performance (quality, schedule, business relations,) on contract being assessed:

Acceptable	Unacceptable

_____

(Assessor's Signature)

_____ _____

(Assessor's Name and Title/Authority, Date)